

EQUIPMENT CHECK-OUT POLICIES & PROCEDURES:

Eligibility:

•Active duty military and their dependants, retired military and their dependants, Disabled Veterans, active Reservists, DOD & NAF civilians are authorized to checkout equipment. ** All authorized users are required to present a valid identification card before issue. Minors are not eligible to rent equipment.

Deposits & Fees:

All items are issued strictly on a first come, first served basis. Reservations may be made up to 60 days in advance. A valid ID must be presented at time of pick-up. Deposits are required on all equipment reservations. All cancellations must be done 48 hours in advance or deposit will be forfeited.

There is a required deposit, equivalent to one day's rental fee, due at the time of reservation. All fees, including Damage/Cleaning Deposit, are due in full upon receipt of the item. Payment may be made by cash, check, money order or credit card.

All deposits, paid by Cash or Check, will be reimbursed, by check, within 21 business days.

All rental items must be dry and clean when they are returned. There will be a \$15.00 cleaning fee applied to each item that is not clean when it's returned.

A late charge will be assessed on all items returned two or more hours late; the late fee is equal to one day's rental fee. ***Please call 706-545-7978 if the item cannot be returned on time.***

There is a \$15 repacking fee for items returned unpacked, i.e. Inflatables, tents, canopies, sleeping bags.

Condition of Equipment:

Every effort is made to ensure rental items are clean and serviceable prior to issuing them to the customer. It is the customers responsibility to check the condition of each rental item before accepting them. If any rental item has a discrepancy, the customer must immediately request the rental item be exchanged. It is the customers responsibility that all items are returned clean and in serviceable condition.

Storage Facility:

All Vehicle and/or Storage Lockers will be paid in advance; we do not pro-rate rental fees for the month. Any account that falls 3 payments behind, the contents/POV will be considered abandoned. All POV Storage and Storage Unit customers will receive a gate access card and have 24/7 access. There is a \$5 fee for the first card and an additional \$5 replacement fee. Customers must provide valid registration and insurance for all POV Storage.

Towed Equipment:

It is the responsibility of the customer to ensure that all safety requirements for towing trailers are met. All towed equipment must have the required lights operable and if required, safety brakes in working order prior to leaving ODR. The towing requirements for each towable rental item are available to the customer.

Boating Policy:

Customers must watch a boating safety video prior to renting any boats, kayaks, or canoes. A US Coast Guard approved life jacket must be worn at all times when operating a boat, kayak, or canoe.