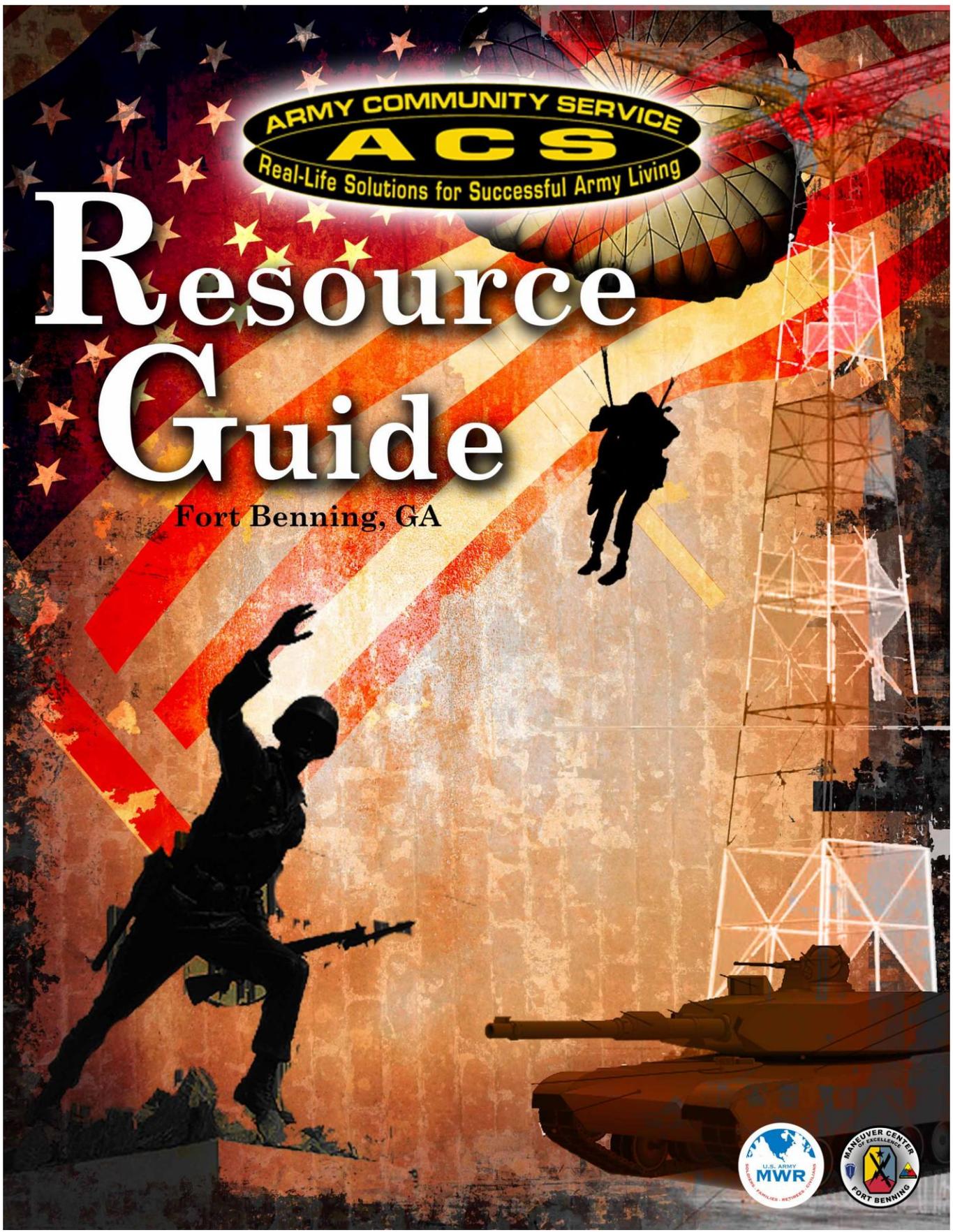




# Resource Guide

Fort Benning, GA



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## DISCLOSURE

Information posted in this guide is current as of date of publication.

If there are any corrections or changes needed for on-post agencies please call the ACS Information, Referral & Follow-up Program at 545-7517. Review of information will be done on an annual basis to maintain the accuracy of the guide.

This directory is done in partnership with Contact 211 of Columbus, GA.

Off-post organizations can be reached directly from the phone numbers provided or through Contact 211 at 706-327-3999 or dial 2-1-1.

Listed in the guide are some of the many off-post resources through Contact 211, not all agencies could be accommodated on this guide, additional resources are available through their website at:

<http://www.contact211.org/default.cfm>



**\*More resources are available contact ACS Information & Referral or Contact 211\***



Army Community Service offers an extensive array of programs and services dedicated to maintaining the readiness of Soldiers, Families and communities by fostering self-reliance, resiliency, and stability. ACS is the commander's principal Family readiness agency, which provides comprehensive, coordinated, and responsive services that support readiness of the Soldiers, their Families, retirees, & civilian employees during peace and war.

ACS serves as the general information and referral point for the installation.

Please call us at (706) 545-4043 or 545-7517; DSN 835-4043 or 835-7517, or stop by our office anytime. We are located in Building 2624 in Soldiers Plaza off of Dixie Road and are open from 8:00 a.m. to 4:30 p.m., Monday through Friday. For information on ACS Programs you can also visit our webpage at:

[Army Community Service - Fort Benning DFMWR](#)

### **Information, Referral & Follow-up Program (IRF)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-2545

**Internet site:** [Information, Referral & Follow-up - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Information, Referral and Follow-up Program maintains an information file and directory on local military and civilian agencies throughout the community. It is the "first stop" for resources designed to assist Soldiers, Families, retirees with information and services available both on and off the installation. The mission of I, R&F is to reduce stress by providing a comprehensive list of community resources to all Soldiers, Families, and retirees.

### **Relocation Readiness Program (RRP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** 706-545-4485/0403

**Fax:** 706-545-0443

**Internet site:** [Relocation Readiness Program - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:**

Relocation Readiness is a comprehensive program designed to assist Soldiers and Families with transfers and relocations throughout the Permanent Change of Station (PCS) cycle. Workshops, counseling and support focus on pre-move planning, moving, and settling into a new community. The mission of Relocation Readiness is to minimize the stressors of relocation by offering skills and resources to Soldiers and Families that simplify the moving process. Programs offered by RRP include: Hearts Apart, Sponsorship Training, Welcome Packets, Newcomer's Orientations, Relocation Packets, Multicultural Services (English as a Second Language service and Citizenship Information), Utilities Coordination Center (phone center available to Soldiers to turn on utilities for their residence), and Lending Closet (basic household items and limited infant items on loan until household shipment arrives)

### **Family Advocacy Program (FAP)**

**Address:** Building 241, 2nd Floor; Miller Hall, Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-0892/4013/6957 or 626-2614

**Fax:** 706-545-0314

**Internet site:** [Family Advocacy - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Family Advocacy Program is committed to the strong Army Families, and the prevention and treatment of Family violence. Its coordinated efforts are designed to prevent and intervene in cases of Family distress, and to promote healthy Family life. The mission of the Family Advocacy Program is to support the foundations of Family well-being in order to strengthen Soldiers and Families, promote child safety, and prevent spouse and child abuse and neglect.

### **Crisis Intervention**

**Phone:** 706-545-7594/626-2614

- Victim Advocacy
- Safety Planning
- Emotional Support
- Resource Referrals
- Respite Care
- Shelter Placement
- Domestic Abuse

### **New Parent Support/First Steps Program**

**Phone:** 706-545-9358/626-2599/544-2020

- Home Visits
- Play Groups
- Newborn Care Basics
- Stress Management Tips
- Child Development
- Parent Education and Support
- Shaken Baby Syndrome
- Infant Massage

### **Family Advocacy Education and Training**

**Phone:** 706-545-6957/4013

- Mandatory
  - Commander's desk-side briefing (within 45 days of assuming command)
  - Annual Troop Training
  - Annual Professional Training
- Safety Education for Children
- Stress Management
- Community Education/Awareness

### **Sexual Assault Response Program**

**Phone:** 706-545-8740

- Mandatory
  - Senior Leader Training
  - Commander's Desk Side Briefing (within 45 days of assuming command)
  - Annual Troop Training
  - Unit Victim Advocate/Deployable Sexual Assault Coordinator Training
  - First Responder Training
- Victim Advocacy
- **24-Hour on-call service 706-566-7393**

### **Employment Readiness Program (ERP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-2545

**Internet site:** [Employment Readiness Program - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Employment Readiness Program provides a link between the areas of career planning and job search through workshops, seminars and one-on-one counseling. The mission is to offer Army Family Members career and job search skills and resources through a cohesive, standardized employment support program. Services include job counseling, job search training, employment and educational information, information on volunteer opportunities, internet job search and assistance in resume writing and goal setting. The purpose of the program is to minimize the employment problems associated with relocation.

### **Army Volunteer Corps (AVC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-2545

**Internet site:** [Army Volunteer Corps - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The mission of the Army Volunteer Corps is to promote and strengthen volunteerism by uniting community volunteer efforts, supporting professional management, enhancing volunteer career mobility, and establishing volunteer partnerships to support individual personal growth the life-long volunteer commitment. This, in turn, assists in maintaining readiness, sustaining communities, and enriching lives throughout the Army.

### **Survivor Outreach Services (SOS)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-2989/4043/7517

**Fax:** 706-545-2545

**Internet site:** [Survivor Outreach Services - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** SOS demonstrates the Army's commitment to Families of the Fallen. The mission of SOS is to provide enhanced services to these Families; it utilizes a holistic and multi-agency approach to delivering services to Survivors by providing services at the garrison and communities closest to where Families live. SOS will allow the Army to better identify the needs of others touched by the loss of a Soldier.

### **Financial Readiness Program (FRP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-8309

**Internet site:** [Financial Readiness & Assistance - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Financial Readiness Program offers education, counseling and support services to assist Soldiers and their Families with their financial affairs, including living within their means and investing for the future. The mission is to reduce indebtedness and requests for emergency financial assistance, and to prevent financial difficulties before they arise through classes on money management, credit, financial planning (TSP), and planning for deployment, transition, retirement, or PCS. Individual counseling, contract review, consumer complaint, and debt management are also available.

### **Army Emergency Relief (AER)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-626-0189 or 545-4043/7517

Emergencies call Post Staff Duty Officer and/or Red Cross

**Fax:** 706-626-2747

**Internet site:** [Financial Readiness & Assistance - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** Army Emergency Relief provides no-interest loans and (in some cases) grants to assist with emergency situations. They also provide emergency food vouchers when AER assistance for food. Most of AER assistances are provided as a no-interest loan. If you are not near an Army installation, you can go to any service's relief society or to the local chapter of the American Red Cross. AER provides scholarships for Spouses of active Soldiers and for dependent Children of active, retired, and deceased Soldiers. Scholarship applications are available at [www.aerhq.org](http://www.aerhq.org)

### **Mobilization/Deployment Program (MOB)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-2449/9335

**Fax:** 706-545-3344

**Internet site:** [Mobilization & Deployment - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Army recognizes the importance of Soldier and Family readiness to both unit preparedness for mission and Family preparedness for the military lifestyle. The Mobilization and Deployment Readiness Program provides the resources for Army Families to equip themselves for Army living. The program is designed to guide and educate Soldiers and Families on how to manage the complex processes of deployment and reunion. We envision an adaptable Army community in which Soldiers and their Families understand and are ready for deployment, supported through its course, and prepared for homecoming and reunion.

### **Military Family Life Consultants (MFLC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-566-1033 or 706-505-7751 or 706-545-4043/7517

**Fax:** 706-545-2545

**Internet site:** [Military and Family Life Consultants - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?**

Military and Family Life Consultants (MFLC's) provide solution oriented consultations to individuals, couples, Families, and groups. The MFLC program is designed to provide support and assistance to active duty Soldiers, National Guard & Reserve, military Family Members, retirees, and civilian personnel. MFLC's can help people who are having trouble coping with concerns and with issues of daily life. MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*Duty to warn does apply in cases of threat to self, others, and any reportable abuse issues\*

### **Army Family Team Building (AFTB)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-5377/2794

**Fax:** 706-545-544-1472

**Internet site:** [Army Family Team Building - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** Army Family Team Building is a Family training and readiness program that provides participants with an understanding of Army culture and the skills and resources they need to become self-reliant, self-sufficient members of the military community. AFTB assists members of the Army (Soldiers, spouses, civilians, & youth) to adapt to Army life, manage change, and accept challenges.

### **Army Family Action Plan (AFAP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-5377/2794

**Fax:** 706-544-1472

**Internet site:** [Army Family Action Plan - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Army Family Action Plan (AFAP) mission is to provide Soldiers and Families with a mechanism to influence quality of life changes by alerting Army leadership to well-being concerns. AFAP envisions being the driving force of improved standards of living for all members of the Army community. AFAP ensures grassroots Soldier and Family input directly to Army leadership on critical well-being concerns by gathering real-time input from delegates representing Active, Guard & Reserve Soldiers, retirees, DA civilians and Family Members.

### **Soldier & Family Assistance Center (SFAC)**

**Address:** Building 2652, 6980 Dixie Road, Fort Benning, Georgia 31905

**Phone:** 706-544-5702/5703

**Fax:** 706-545-0443

**Internet site:** [Soldier and Family Assistance Center - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The SFAC is a place where Warriors in Transition (WT's) and their Family Members come to receive nurturing assistance from an individually tailored group of holistic services that is responsive to their needs. The SFAC's welcoming atmosphere with friendly staff foster a relaxed environment, where WT's and their Family Members can gather to experience physical, spiritual, and mental healing while receiving the assistance they need. Our mission is to provide exceptional support service to participants by being courteous, professional, and relevant. The Fort Benning SFAC will continue to be widely recognized as the premiere provider of innovative services to WT's and their families in support of the Warrior Transition Battalion (WTB).

### **Exceptional Family Member Program (EFMP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-2524

**Internet site:** [Exceptional Family Member Program - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** Department of the Army program designed to assist the Soldier who has a special needs Family Member with physical, emotional, or intellectual disorder that limits the person's ability to take part in activities with peers and requires special treatment, therapy, education, training, or counseling.

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## ABANDONED/ ABANDONMENT



### **Family Advocacy Program (FAP)**

**Address:** Building 241, 2nd Floor; Miller Hall, Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-0892/4013/6957 or 626-2614

**Fax:** 706-545-0314

**Internet site:** [Family Advocacy - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Family Advocacy Program is committed to the strong Army Families, and the prevention and treatment of Family violence. Its coordinated efforts are designed to prevent and intervene in cases of Family distress, and to promote healthy Family life. The mission of the Family Advocacy Program is to support the foundations of Family well-being in order to strengthen Soldiers and Families, promote child safety, and prevent spouse and child abuse and neglect. We envision Army Families with strong parenting and relationship skills that enable them to cope with the stresses of military life in a healthy manner.

### **Adult Protective Services**

**Address:** 3575 Macon Road, Suit #26, Columbus, GA 31907

**Phone:** (706) 565-2680

**Fax:** (706)565-2682

**Hours:** 8:00am-5:00pm, Monday-Friday closed Federal & National Holidays Emergency after hours **911**

**Intake procedure:** Telephone; walk-in

**Eligibility requirements:** Need to live in Georgia; ages 18 and up

**Description of Services:** Part of Department of Family and Children Services that deals with **abuse of adults and children**. Make home visits to conduct investigations and provide services regarding allegations of abuse, neglect, or **exploitation of a disabled adult or child**.

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### **Chattahoochee Court Appointed Special Advocate (CASA)**

**Address:** 806 1<sup>st</sup> Avenue, Columbus, GA 31901

**Phone:** (706) 323-3687

**Fax number:** (706) 596-2144

**Hours of operation:** 8:00am-5:00pm, Monday-Friday

**Intake procedure:** Assignment by juvenile court judge

**Eligibility requirements:** Victims of child abuse or neglect who are brought before the court.

**Description of services:** Provides trained and supervised community volunteers appointed by the Juvenile Court judge to speak for the best interest of children who are brought before the court as victims of child abuse, neglect or abandonment. Volunteer serves as a fact finder for the judge by thoroughly researching the background of each assigned case. Speaks for the child in the courtroom and continues to advocate for the child until the case is resolved.

### **Children's Tree House**

**Address:** 705 17th Street, Suite 202, Columbus, GA 31901

**Phone:** (706) 327-9612

**Fax number:** (706) 327-7904

**Internet Site:** [www.twincedars.org](http://www.twincedars.org)

**Hours of operation:** 8:00am-5:00pm, Monday-Friday

**Intake procedure:** telephone; by appointment

**Area served:** Muscogee, Chattahoochee, Harris, Talbot, Marion, Taylor

**Description:** Investigates allegations of child abuse and neglect; Crisis intervention and counseling; Community education and awareness programs, Support groups, Child abuse, neglect abandonment, Case Management, Child Advocacy, Child Counseling, Individual Counseling, Counselors; Court, Crisis Intervention, Sexually Abused Children, and Support Group

### **Department of Family & Children Services (DFCS)**

The **Division of Family and Children Services (DFCS)** is the part of DHR that investigates child abuse; finds foster homes for abused and neglected children; helps low income, out-of-work parents get back on their feet; assists with childcare costs for low income parents who are working or in job training; and provides numerous support services and innovative programs to help troubled families.

#### **Chattahoochee County-DFCS**

**Address:** 209 McNaughton Street Cusseta, GA 31805

**Phone:** (706) 989-3681

**Fax number:** (706) 989-1066

**Hours:** 8:00am – 5:00pm, Monday - Friday

**Intake procedure:** Walk-in; by appointment

**Area served:** Fort Benning, GA; Chattahoochee County, GA

#### **Muscogee County-DFCS**

**Address:** 2100 Comer Avenue Columbus, GA 31906

**Phone:** (706) 649-7311

(706) 649-7549 or (706) 649-1370 to report abuse during office hours

(706) 573-3936 to report abuse after office hours or call **911**

**Fax number:** (706) 649-1342

**Hours of operation:** 8:00am – 5:00pm, Monday – Friday, Office of Abuse: 7:30am-11pm, Monday - Friday and  
After hours and weekends: 11pm-7:30am

**Intake procedure:** Walk-In, by appointment

**Area served:** Muscogee County, GA

#### **Harris County-DFCS**

**Address:** 134 N. College Street Hamilton, GA 31811

**Phone:** (706) 628-4226

**Fax number:** (706) 628-5392

**Hours of operation:** 8:00am – 5:00pm, Monday – Friday

**Intake procedure:** Telephone, walk-in

**Area served:** Harris County, GA

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### **Russell County-DFCS**

**Address:** 1003 25th Avenue Phenix City, AL 36869

**Phone:** (334) 214-5780

(334) 298-6535 to report abuse or neglect

(334) 214-5831 Food Stamp Program

**Fax number:** (334) 297-0604

**Hours of operation:** 8:00am – 4:30pm, Monday – Friday, Closed Holidays

**Intake procedure:** Varies depending on program; emergency walk-ins accepted

**Area served:** Russell County, AL

### **Hope Harbour**

**Address:** Physical Address is Confidential, Columbus, GA

**Phone:** (706) 324-3850 (24 hour hotline)

**Phone:** (800) 334-2836, (800) 33HAVEN, 1-800-799-7233

**Fax number:** (706) 324-6015

**Hours of operation:** Office: 9:00am-5:00pm, Monday-Friday; emergency shelter and crisis counseling: 24 hours, 7 days

**Eligibility requirements:** Battered women and their children; clients must be physically and mentally able to care for themselves and their children

**Area served:** Chattahoochee, Harris, Marion, Muscogee, Talbot and Taylor Counties; Fort Benning, GA

**Description of services:** To provide emergency shelter, security, crisis intervention and advocacy for adults and children who are victims of domestic violence, Temporary emergency shelter for battered women and their children in a 39 bed facility, 24 hour crisis counseling, Legal advocacy, Referrals to other agencies, Food for shelter residents, Clothing for shelter residents, Battered women support groups, Parenting classes, Free Metra Transit one-way local bus passes for shelter residents only, Donations may also be dropped off at Rose Hill Baptist Church, call before bringing.

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## ABUSE – ALCOHOL/DRUG



### **Army Substance Abuse Program**

**Non-Clinical Programs:** Prevention, Drug Testing, Employee Assistance Program, and Risk Reduction

**Address:** Bldg 241, Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 545-1139/4415

**Website:** <http://acsap.army.mil/sso/pages/index.jsp> or <https://www.benning.army.mil/dhr/asap/>

**Hours of operation:** 8:00am – 5:00pm – Monday thru Friday

**Eligibility Requirements:** Active Duty Soldiers, Army Reserve, National Guard, Family Members, Retirees, and DoD Civilians can participate in certain programs and services.

**Area served:** Fort Benning, GA

**Description of services:** Alcohol and Drug Prevention training, Urinalysis Drug Testing, Unit Prevention Leader training, Prime for life training, National Alcohol Screening Day & Red Ribbon Week events, and Risk Reduction Program

**Clinical Program:** ASAP Counseling Center

**Address:** Building 324 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 545-8362/4821

**Hours of Operation:** 8:00am-5:00pm Monday thru Friday

**Area Served:** Fort Benning, GA

**Description of Services:** Assessment and treatment services to include: education, Rehabilitation Team, out-patient and in-patient treatment using individual and group sessions to address the spectrum of substance abuse concerns.

### **Alcoholics Anonymous (AA)**

**Address:** 2000 16<sup>th</sup> Street, Columbus, GA 31901

**Phone:** (706) 327-6078/596-4000

**Fax number:** (706) 660-6068

**Internet Site:** [www.careforlife.com](http://www.careforlife.com)

**Hours:** 7:30 am to 8:30am Monday, Wednesday & Friday; 8:00pm Wednesday, Saturday

**Intake procedure:** Walk-in; Telephone

**Description of services:** Support groups for alcoholics

### **Agape Center, Inc., The**

**Address:** 214 8th Street, Columbus, GA 31901

**Phone:** (706) 327-0156

**Internet Site:** [www.theagapecenter.com/index.htm](http://www.theagapecenter.com/index.htm)

**Hours of operation:** 8:00am-10:00pm, 7 days a week office hours 24 hours hotline

**Fees charged:** \$10.00 monthly membership; no fee for meetings

**Area served:** Columbus, GA

**Description of Services:** Provides a place for recovering alcoholics and other chemically dependent persons. Providing a home-like atmosphere where fellowship, education and other activities conducive to recovery and sobriety may be found.

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### **Al-Anon and Al-Ateen**

**Address:** 2000 16<sup>th</sup> Street, Columbus, GA 31901

**Phone:** (706) 327-7630/ 596-4000

**Fax number:** (706) 660-6068

**Internet Site:** [www.careforlife.com](http://www.careforlife.com)

**Hours:** 8:00pm Wednesday

**Description of services:** Support group for teen and adults who suffer from alcoholism, other services offered by this program Abuse, Alcohol; Alcohol Abuse Prevention; Support Groups; Support Group, Al-Anon; Support Group, Alcoholism; Teens, Substance Abuse.

### **Bradford Health Services - Columbus**

**Address:** 860 Brookstone Center Parkway, Suite A, Columbus, GA 31904

**Phone:** (706) 649-6709

**Fax number:** (706) 649-6709

**Internet Site:** [www.bradfordHealth.com](http://www.bradfordHealth.com)

**Hours of operation:** Office: 8:00am – 6:00pm, Monday - Friday; Adolescent Intensive Outpatient program: 4:00 – 8:00pm, Monday -Thursday; Adults Outpatient: 5:30-9:00pm, Monday - Thursday

**Fees charged:** FREE consultation; Straight fee for services; private insurance; payment plan - minimal down payment; Accepts Medicare if the have Part A & B

**Eligibility requirements:** Person 18 and older with drug and alcohol dependency problems; adolescents age 13-19 years old

**Area served:** Muscogee County; no residency required

**Description of services:** Specializes in chemical dependency 24 hours, 7 days a week crisis consultations Local outpatient drug and alcohol treatment for adults and adolescents; Inpatient drug and alcohol treatment for adults & adolescents Family component in all levels of treatment; Free on site consultation for hospitals, jails, physicians offices and mental health centers; Continued care services after treatments for adolescents and adults that completed treatment; Free evaluations for adolescents and adults 24/7.

### **Clinical Outpatient Services**

**Address:** 2100 Comer Avenue, Columbus, GA 31904

**Phone:** (706) 323-0174 central access – first appt. (800) 241-3659 toll free

**Fax number:** (706) 596-2530

**Internet Site:** <http://www.newhorizonscsb.org/Default.htm>

**Hours:** 8:00 am – 5:00pm Monday thru Friday

**Fees charged:** Sliding scale based on income

**Intake procedure:** By appointment; walk-in emergency

**Eligibility requirements:** Must have primary substance abuse, or mental health problems

**Area served:** Chattahoochee, Clay, Harris, Muscogee, Quitman, Stewart, Randolph or Talbot County

**Description of services:** Out patient treatment for persons with alcohol and drug abuse, Outpatient treatment for persons with mental illness, Psychiatric services and counseling available, Free HIV testing, Community Support Individual Services Community Support Team Services; Transportation can be arranged if requested when making appointment (if client cannot afford bus fare)

### **Cocaine Anonymous (Agape Center)**

**Address:** 2000 16 Avenue Bradley Center of St. Francis Columbus, GA 31901 and other locations available

**Phone:** 706-327-0156

**Hours of operation:** Monday and Saturday 8:00pm – 9:00pm

**Eligibility requirements:** Cocaine users

**Area served:** Muscogee County, GA; no residency requirement

**Description of services:** Support group for cocaine addiction, Drug Abuse; Substance Abuse; Support Groups

### **Drug Abuse Resistance Education (D.A.R.E) – Columbus**

**Address:** 510 Tenth Street, Columbus, GA 31902-1866

**Phone:** 706) 653-3173 (706) 225-4102 (706) 225-4101 (706) 653-3000

**Fax number:** (706) 653-3177

**Internet Site:** [www.dare.com](http://www.dare.com)

**Hours of operation:** 9:00am – 5:00pm, Monday – Friday

**Eligibility requirements:** Children in school

**Area served:** Columbus, GA

**Description of services:** Teaches kids how to recognize and resist the direct and subtle pressures that influences them to experiment with alcohol, tobacco, marijuana, and other drugs holds annual D.A.R.E training conferences that offer the latest in prevention science and teaching techniques. Offers 80 hours of special training; 40 additional hours for instructors. Also, provides students with educational material concerning Crime stoppers.

### **East Alabama Mental Health Clinic**

**Address:** 206 Lambert Drive, Opelika, AL 36801

**Phone:** (800) 815-0630 Call for intake appointments, (334) 742-2700,  
(334) 297-2314 Russell County Clinic

**Hours:** 8:00am - 4:30pm, Monday thru Friday

**Eligibility requirements:** Mental illness, mental retardation, substance abuse problems. Children and Adults

**Area served:** Russell County, AL

**Description of services:** Offers an alcohol and drug abuse consultation and education, and intensive outpatient substance abuse program, provides court screening, provides children's services, provides aid to the elderly and offers mental retardation services.

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## ABUSE – ADULT/CHILD



### **Family Advocacy Program (FAP)**

**Address:** Building 241, 2nd Floor; Miller Hal, Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-0842/4013/6957 or 626-2614

**Fax:** 706-545-0314

**Internet site:** [Family Advocacy - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Family Advocacy Program is committed to the strong Army Families, and the prevention and treatment of Family violence. Its coordinated efforts are designed to prevent and intervene in cases of Family distress, and to promote healthy Family life. The mission of the Family Advocacy Program is to support the foundations of Family well-being in order to strengthen Soldiers and Families, promote child safety, and prevent spouse and child abuse and neglect. We envision Army Families with strong parenting and relationship skills that enable them to cope with the stresses of military life in a healthy manner.

### **Social Work Service**

**Address:** Soldiers Plaza, Bldg 2625, Fort Benning, GA 31905

**Phone:** (706) 545-1616/3308

**Hours:** 8:00am-4:30pm, Monday-Friday closed on Holidays

**Eligibility Requirements:** Active Duty Soldiers all branches, Army Reserve, National Guard, and Family Members

**Agency:** Martin Army Community Hospital

**Description of services:** The mission of Social Work Service is to provide comprehensive social services to patients, their families, and the military community. Social work counseling is available for the following situations: parents of seriously ill children; pregnant teenaged girls, single active duty women, and women contemplating abortion; patients with illness or injury that call for adjustments in their own or in their family's lifestyle; patients with long-term illness; patients undergoing major surgery; need for information on nursing homes; adoption referral; marital problems; emotional distress; spouse and child abuse/neglect concerns; sleep hygiene, stress management, support of families before and after deployments; provide briefings on various deployment issues to families and units; relaxation techniques; and marital counseling. Other services include Anger management, Parenting Group, Parenting Seminar; Communication Class; and Youth Awareness Seminar

### **Martin Army Community Hospital (MACH)**

**Address:** Bldg 9200, 7950 Martin Loop, Fort Benning, GA 31905

**Phone: Emergency Room** (706) 544-1502

**Behavioral Health** (706) 544-3590/3690

**Website:** <http://www.martin.amedd.army.mil/ps/index.html>

### **Adult Protective Services**

**Address:** 3575 Macon Road, Suit #26 Columbus, GA 31907

**Phone:** (706) 565-2680 Holidays Emergency after hours 911

**Fax:** (706)565-2682

**Hours:** 8:00am thru 5:00pm Monday thru Friday closed Federal & National

**Description of services:** Part of Department of Family and Children Services dealing with abuse of adults. Make home visits to conduct investigations and provide services regarding allegations of abuse, neglect, or exploitation of a disabled adult.

### **American Work, Inc**

**Address:** 421 12th Street, Columbus, GA 31901

**Phone:** (706) 494-7796

**Fax number:** (706) 494-7072

**Hours of operation:** 8:00am-7:00pm Monday - Friday

**Fees charged:** \$2 Co-pay if not able to pay they will not be turned away

**Intake procedure:** Telephone, Walk-In, By appointment, Written application required

**Area served:** Chattahoochee, Harris, Muscogee, Talbot, Clay, Meriwether, Quitman, Randolph, Stewart, and Upson

**Description of services:** Abuse, Adult; Drug Abuse; Mental Health; Mental Illness; Outpatient; Outpatient Rehab; Substance Abuse; Support Groups; Support Group, Drug Abuse; Support Group, Mental Illness;

### **Chattahoochee Court Appointed Special Advocate (CASA)**

**Address:** 806 1<sup>st</sup> Avenue, Columbus, GA 31901

**Phone:** (706) 323-3687

**Fax number:** (706) 596-2144

**Hours of operation:** 8:00am-5:00pm, Monday - Friday

**Intake procedure:** Assignment by juvenile court judge

**Eligibility requirements:** Victims of child abuse or neglect who are brought before the court.

**Area served:** Muscogee County, GA

**Description of services:** Provides trained and supervised community volunteers appointed by the Juvenile Court judge to speak for the best interest of children who are brought before the court as victims of child abuse or neglect.

Volunteer serves as a fact finder for the judge by thoroughly researching the background of each assigned case. Speaks for the child in the courtroom and continues to advocate for the child until the case is resolved.

### **Children's Tree House**

**Address:** 705 17th Street, Suite 202, Columbus, GA 31901

**Phone:** (706) 327-9612

**Fax number:** (706) 327-7904

**Internet Site:** [www.twincedar.org](http://www.twincedar.org)

**Hours of operation:** 8:00am – 5:00pm Monday - Friday

**Area served:** Muscogee, Chattahoochee, Harris, Talbot, Marion, Taylor

**Description of services:** Investigates allegations of child abuse and neglect; Crisis intervention and counseling; Community education and awareness programs; Support groups; Child abuse or neglect, Case Management, Child Advocacy, Child Counseling, Individual Counseling, Counselors; Court, Crisis Intervention, Sexually Abused Children, and Support Group

### **Domestic Violence Roundtable, Inc.**

**Address:** P O Box 247, Columbus, GA 31902

**Phone:** (706) 653-7844

**Fax number:** (706) 653-7844

**Hours of operation:** Varies

**Intake procedure:** Telephone

**Area served:** Columbus, GA

**Description of services:** Provides leadership and information to the Columbus community to better respond to the problems of domestic violence

## **Georgia Legal Services Elder Abuse Program**

**Address:** 1036 1st Avenue, Columbus, GA 31901-0176

**Phone:** (706) 649-7493, 800-533-3140 or 888-257-9519

**Fax number:** (706) 649-7519

**Internet Site:** [LegalAid-GA.org](http://LegalAid-GA.org)

**Hours of operation:** 9AM-5PM, Mon-Fri

**Intake procedure:** Telephone

**Eligibility requirements:** Age 60 and older; physically, mentally, or financially abused

**Area served:** Chattahoochee, Harris, Lee, Macon, Marion, Meriwether, Muscogee, Schley, Taylor, and Webster County, GA

**Description of services:** Crisis counseling, After service phone follow-up contact, Non-criminal emergency legal services  
Personal advocacy, Community legal education; Information and referral telephone contacts Abuse, Elder, Adult Protective Services, Advocacy, Aging; Crime Prevention, Elderly, Information/Referral

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## **Department of Family & Children Services (DFCS)**

The **Division of Family and Children Services (DFCS)** is the part of DHR that investigates child abuse; finds foster homes for abused and neglected children; helps low income, out-of-work parents get back on their feet; assists with childcare costs for low income parents who are working or in job training; and provides numerous support services and innovative programs to help troubled families.

### **Chattahoochee County-DFCS**

**Address:** 209 McNaughton Street, Cusseta, GA 31805

**Phone:** (706) 989-3681

**Fax number:** (706) 989-1066

**Hours:** 8:00am – 5:00pm, Monday - Friday

**Intake procedure:** Walk-in; by appointment

**Area served:** Fort Benning, GA; Chattahoochee County, GA

### **Muscogee County-DFCS**

**Address:** 2100 Comer Avenue, Columbus, GA 31906

**Phone:** (706) 649-7311

(706) 649-7549 or (706) 649-1370 to report abuse during office hours

(706) 573-3936 to report abuse after office hours or call **911**

**Fax number:** (706) 649-1342

**Hours of operation:** 8:00am – 5:00pm, Monday – Friday, Office of Abuse: 7:30am-11pm, Monday - Friday and  
After hours and weekends: 11pm-7:30am

**Intake procedure:** Walk-In, by appointment

**Area served:** Muscogee County, GA

### **Harris County-DFCS**

**Address:** 134 N. College Street, Hamilton, GA 31811

**Phone:** (706) 628-4226

**Fax number:** (706) 628-5392

**Hours of operation:** 8:00am – 5:00pm, Monday – Friday

**Intake procedure:** Telephone, walk-in

**Area served:** Harris County, GA

### **Russell County-DFCS**

**Address:** 1003 25th Avenue, Phenix City, AL 36869

**Phone:** (334) 214-5780

(334) 298-6535 to report abuse or neglect

(334) 214-5831 Food Stamp Program

**Fax number:** (334) 297-0604

**Hours of operation:** 8:00am – 4:30pm, Monday – Friday, Closed Holidays

**Intake procedure:** Varies depending on program; emergency walk-ins accepted

**Area served:** Russell County, AL

# ADOPTION



## **Social Work Service**

**Address:** Soldiers Plaza, Bldg 2625, Fort Benning, GA 31905

**Phone:** (706) 545-1616/3308

**Hours:** 8:00am-4:30pm, Monday-Friday closed on Holidays

**Eligibility Requirements:** Active Duty Soldiers all branches, Army Reserve, National Guard, and Family Members

**Agency:** Martin Army Community Hospital

**Description of services:** The mission of Social Work Service is to provide comprehensive social services to patients, their families, and the military community. Social work counseling is available for the following situations: parents of seriously ill children; pregnant teenaged girls, single active duty women, and women contemplating abortion; patients with illness or injury that call for adjustments in their own or in their family's lifestyle; patients with long-term illness; patients undergoing major surgery; need for information on nursing homes; adoption referral; marital problems; emotional distress; spouse and child abuse/neglect concerns; sleep hygiene, stress management, support of families before and after deployments; provide briefings on various deployment issues to families and units; relaxation techniques; and marital counseling. Other services include Anger management, Parenting Group, Parenting Seminar; Communication Class; and Youth Awareness Seminar.

## **Office of the Staff Judge Advocate**

**Address:** Bldg 359, 7021 Ingersoll Street, Fort Benning, GA 31905

**Phone:** (706) 545-3281/3282

**Hours:** 8:00am to 4:30pm – Monday thru Friday; closed on all Training Holidays and Federal/National Holidays

**Intake procedure:** By appointment to meet with an attorney

**Eligibility requirements:** Military active duty; retired and dependents

**Area served:** Fort Benning, GA

**Description of service:** Office of the Staff Judge Advocate is available for adoption advice only

## **Bethany Christian Services**

**Address:** 5050 Warm Springs Road, Columbus, GA 31909

**Phone:** (706) 576-5766 or 1-800-238-4269

**Hours:** 8:00am - 5:00pm – Monday thru Friday; call (800) number 24 hours

**Description of services:** Offer adoptive services families interested in international adoptions, domestic adoptions, and older/special needs children, also offer independent home studies. Services are also available for birthparents, free confidential

guidance, select and meet your adoptive family, medical/legal/housing assistance available, open or confidential adoptions also available.

### **Resolve of Georgia Infertility Support - Columbus Chapter**

**Address:** 2323 Whittlesey Road, Columbus, GA 31907

**Phone:** (706) 323-6659 Information Recording

**Hours:** 7:00pm-8:30pm, First Mondays of the month

**Intake procedure:** Telephone; walk-ins

**Area served:** Columbus, GA; no residency required

**Description of services:** Adoption; Infertility; Physician Referral; Support Groups for men and women and couples facing the crisis and navigating maze of infertility

### **Department of Family and Children Services (DFCS) - Adoption Services**

**Address:** 2 Peachtree Street NW, Suite 18-486, Atlanta, GA 30303

**Phone:** 1-877-210-5437

**Description of services:** Recognizing that children deserve safe, loving and nurturing relationships with permanent families, DFCS and its partners will provide a continuum of available, accessible and effective services that enable and support the placement of children in adoptive families. Adoption is a lifelong commitment, and for this reason, the Georgia Department of Human Resources (DHR) provides adoption services that span a child's life. These include helping each child find a loving family, as well as providing a host of support services for the children and their families after an adoption takes place.

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## ADULT EDUCATION



### **Army Continuing Education Service (ACES)**

**Address:** Building 2602, Soldier Plaza, 7190 Dixie Road Fort Benning, Georgia 31905

**Phone:** 706-545-7677

**Fax:** 706-545-2189

**Internet site:** <https://www.infantry.army.mil/acesd/index.htm>

**Hours of operation:** Monday - Friday, 0800 - 1700 hours except on the last Wednesday of each month the Education Center will be closed from 1300-1700 for Staff training

**Description of services:** The Education Center affords available opportunities for people to work towards their personal and professional educational goals. We encourage and challenge soldiers, family members and Department of Army civilians to make the most of these opportunities. Professional counselors are accessible to assist Soldiers, by providing educational and career counseling services. They provide initial academic and vocational counseling to Soldiers and then help monitor their progress toward their individual goals. To assist with funding your education, a number of financial aid programs information, testing centers.

### **Lower Chattahoochee Workforce Investment Area WIA-14**

**Address:** 700 Veterans Parkway, Columbus, GA 31902

**Phone:** (706)653-4539

**Fax:** (706)649-1789

**Hours of operation:** 7:30am-4:30pm, Monday - Friday

**Intake procedure:** Telephone; walk-ins; referral by Columbus Career Center

**Eligibility requirements:** Priority is given to individuals who are most in need of assistance; must meet federal poverty guidelines and age restrictions

**Area served:** Chattahoochee, Clay, Harris, Muscogee, Quitman, Randolph, Stewart, Talbot counties, GA

**Description of services:** Career Counseling and Assessment Exploration of Training/Educational Needs, Adult Basic Education, Remedial and adult literacy, On-the-Job training for Adults and dislocated workers, Work experience for in-school and out-of-school youths, summer youth employment.

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## **Muscogee County Adult Literacy Program**

Tillinghurst Adult Education Center

**Address:** 514 Morris Road, Columbus, GA 31906

**Phone:** (706) 683-8741 Manager Adult GED testing

(706) 7555 Hotline – Educational referrals

**Fax number:** (706) 685-8743

**Hours of operation:** 9:00am - 9:00pm, Monday -Thursday; 9:00am -12:00, Friday

**Intake procedure:** Telephone; walk-in

**Eligibility requirements:** Age 16 and older

**Area served:** Chattahoochee, Harris, Muscogee, Quitman, and Stewart Counties, GA

**Description of services:** Basic literacy training for adults, Adult Basic Education, GED preparation, GED testing, English as a second language (ESL) for foreign born students, Develops educational programs for the workplace, Hotline for referrals for any educational needs, Dropout Program, Companions/Mentors

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## AFFIRMATIVE ACTION



### **Equal Employment Opportunity Office**

**Address:** Bldg 6 Rm 121, Fort Benning, Georgia 31905

**Phone:** (706) 545-1872

**Reference:** AR 690-600, 9 February 2004, Equal Employment Opportunity (EEO) Discrimination Complaints.

#### **Who May file:**

a. Any employee, former employee, or applicant for employment paid from appropriated or non-appropriated funds, or in certain instances, employees who work for government contractors on the installation (PX employees excluded) who believe that they have been discriminated against because of race, color, religion, sex, national origin, age, physical or mental handicap, and or reprisal in an employment matter subject to the control of the Army, may file a complaint of discrimination.

b. Sexual harassment is a form of sex discrimination and a violation of Title VII, Section 703 of the Civil Rights Act of 1964, as Amended.

**When to File:** A complaint must be presented to an EEO Official within 45 calendar days from the date of the incident, or effective date of a personnel action, or the date an individual becomes aware of the discriminatory act or personnel action. Issues presented after the 45 days time limit may be inquired into by an EEO Counselor even though a formal complaint may later be dismissed for un-timeliness.

**Right to Anonymity:** An individual has the right to remain anonymous during the informal stage of the processing of a complaint. Unless the complainant gives written permission, the EEO Counselor will not reveal the complainant's identity.

**How to File:** Individuals must contact an EEO Official (EEO Counselor or EEO Staff member) to begin the process.

### **Center for Diversity and Race Urban League of Greater Columbus**

**Address:** 802 First Avenue, Columbus, GA 31901

**Phone:** (706)323-3687

**Hours of operation:** 8:00am – 5:00 pm, Monday - Friday

**Description of services:** Abates interracial and diversity-related issues and conflicts among individuals, Families, and companies (May not accept all referrals)

Facilitates programs, meetings and activities that teach recognition and appreciation for diversity, Sponsors workshops for individuals, families, and organizations to address diversity, Assists with the resolution of employer/employee and other issues perceived to be issues of race.

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### **Mayors Commission on Diversity**

**Address:** 100 10<sup>th</sup> Street, Columbus, GA 31901 (Government Center)

**Phone:** (706) 653-4712

**Fax number:** (706) 653-4560

**Internet Site:** [www.columbusga.org](http://www.columbusga.org)

**Hours of operation:** 8:00am – 5:00pm, Monday - Friday

**Description of services:** Program objectives are to improve the participation of women and minorities at all levels of government and throughout the community. Collect and disseminate information on current status of women and minorities in community. Educate employers & employees on legislation and issues affecting women and minority employees. Increase public awareness of the contributions of women and minorities. Act as liaison between City Government and women and minority organizations. Work with other civic and social organizations in facilitation of community issues and in the betterment of women and minorities. Commission has sponsored and co-sponsored many cultural awareness and educational events in the community.

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## AFTER SCHOOL PROGRAMS



### **Fort Benning Child, Youth, & School Services (CYSS)**

**Address:** Building 104, Marchant Street, Fort Benning, GA 31905

**Phone:** (706) 545-6811, DSN: (706) 835-6811

**Hours of Operation:** 8am - 5pm Monday thru Friday; Holidays: closed

**Description of services:** Fort Benning Child, Youth & School Services (CYSS) programs exist to support military readiness by reducing the conflict between a Soldier's mission requirements and his or her parental responsibilities. Our goals are to: 1) Facilitate Family self-reliance and reinforce Army values. 2) Ensure availability of predictable programs and services for eligible children and youth ages 4 weeks to 18 years old. 3) Maintain affordability of child and youth programs for both patrons and the Army through researching metrics, operational efficiencies, and seamless service delivery. 4) Establish and sustain CYSS program quality as a "benchmark for the nation" in accordance with statutory requirements, DOD, and Army standards.

### **CYS Services Parent Central**

**Address:** Bldg. 107, Marchant Avenue, Fort Benning, GA 31905

**Phone:** (706) 545-2079

**Fax:** (706) 545-2323

**Hours of operation:** Monday – Friday 8:00 am to 5:00 pm; Walk-ins: 8:30am - 1pm; Appointments: 1pm - 5pm; Saturday, Sunday, & Holidays: closed

**Website:** <http://www.benningmwr.com/cyss-registration.php>

**Eligibility Requirements:** Active duty military personnel, DoD civilian personnel, Reserve Soldiers on active or inactive duty DoD contractors, *Retirees are eligible on a space available basis*

**Description of services:** For your child to participate in any CYS Services program on Fort Benning, he/she must be registered. We can help you get this accomplished when you stop by, but please ensure that you have proper documentation and means of payment on hand. Appointments are available and recommended. Please see Website for additional information and required documents.

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### **School Age Services**

**Address:** Building 2653, Ingersol Avenue, Fort Benning, GA 31905

**Phone:** (706) 545-3605

**Hours:** Monday thru Friday: 5:30am - 6:30pm; Saturday, Sunday, & Holidays: closed

**Description of services:** The Fort Benning School Age Services program has a commitment to expand, improve, and integrate recreation and enrichment out of school opportunities for youth in Kindergarten through 5th grade. The program is designed to develop age-appropriate, safe, healthy, and supervised leisure and recreational options for our youth. Services include: Before and/or after school care for children in grades K-5 attending schools on Fort Benning; Full-time care on teacher in-service days; Occasional hourly care for school age children; Full-day camp sessions during school vacations (spring break, summer, etc.);

### **Middle School & Teens/ Teen Center**

**Address:** Building 1056 (main building) & Building 374 (The Hang Out) off of Baltzell Avenue

**Phone:** (706) 545-3070/3913

**Fax:** (706) 545-6593

**Hours: Administrative Office:** Monday thru Friday: 8am - 4:30pm; Saturday, Sunday, & Holidays: closed

**Year: Main Center:** Monday thru Friday 3pm - 7pm, Saturday 12pm - 6pm Teen Center: Friday & Saturday 3- 11pm

**Description of service: Middle School & Teens**

The Fort Benning CYSS Services Middle School and Teen Program's mission is to provide positive activities and program options designed to develop young minds and bodies for a healthy transition toward adulthood. We are here to provide children in grades 6-12 with a variety of programs designed with the children's welfare in mind. The Middle School and Teen Program is divided into four service areas: Leisure and Recreation Activities, Mentoring, Intervention and Support Services, Life Skills, Citizenship and Leadership Opportunities, and Sports and Fitness. These include individual/group activities, self-directed leisure activities, homework center, computer lab, youth sponsorship, workforce preparation, volunteer community service, and youth councils. Teen Center -The Hang Out is the teen center exclusively for grades 9 - 12. Located in Bldg 374, it provides an activity center for teen. The teens volunteer, enjoy workforce preparation, mentor younger youth, and enjoy a wide range of activities and programs.

### **SKIES Unlimited**

**Address:** Bldg 2783, Eckel Street, Fort Benning, GA 31905

**Phone:** (706) 545-0522

**Hours:** Monday thru Friday: 9am - 5pm; Saturday, Sunday, & Holidays: closed

**Description of services:** The name SKIES *Unlimited* combines the acronym for "Schools of Knowledge, Inspiration, Exploration & Skills" with the word "Unlimited" for the unlimited learning possibilities. Through SKIES *Unlimited*, children and youth in CDS, SAS, MS&T programs have equal access to opportunities that expand their knowledge, inspire them, allow them to explore and acquire new skills. Currently the SKIES classes are held at various locations on main post. In the future the program will have its own building off of Custer Road in the McGraw area next to McBride Elementary School. This new facility will house 135 children and have two fine art studios, as well as an arts and crafts area, technology lab, and kitchen area. The facility will be complete in mid-2010.

### **THE EDGE**

**Address:** Bldg 2783, Eckel Street, Fort Benning, GA 31905

**Phone:** (706) 545-4626/6811

**Hours:** Monday – Friday; 3pm – 6pm; Saturday, Sunday, & Holidays: closed

**Description of services:** The “EDGE” - Experience. Develop, Grow & Excel a program for children and youth 6-18 years of age get the “EDGE” Through extracurricular enrichment options. Programs offered are art, fitness, life skills and adventure experiences through interest area specific programs. Children must be registered with Central Enrollment. Ages 6-10 will be charged \$5.00 per hour/ each child must participate in a complete 4 week program. “HIRED” is a standardized MWR career field exploration apprenticeship program for 15-18 year old teens. real world job experience, competitive job selection, no guarantee of apprenticeship placement. Teens must commit to working 15 hours in seven day periods. Teens may work up to two terms for three consecutive years. Cash awarded upon successful completion per term.

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**YMCA of Metropolitan Columbus**

**Hours of operation:** 11AM-6PM, Mon-Fri

**Intake procedure:** Telephone; by appointment; walk-in

**Eligibility requirements:** Age 4 and older

**Area served:** East and South Columbus, GA

**Fees Charges:** Fees based on membership types; Joining fee; and

**Description of services:** Provides services and programs that build healthy spirits, minds and bodies, Offer afterschool programs, summer programs, provides summer day camps, offer mentoring programs, dance classes, weight training, swimming during the summer months, and other sport activities.

**CENTRAL YMCA**

**Address:** 24<sup>th</sup> 14<sup>th</sup> Street  
Columbus, GA 31901

**Phone:** 706-322-8269

**A.J. McClung YMCA Inc.**

**Address:** 1175 Martin Luther King Jr. Blvd  
Columbus, GA 31906

**Phone:** (706) 322-2579

**Fax Number:** (706) 322-6775

**D.A. Turner YMCA**

**Address:** 4384 Warm Springs Road Columbus,  
GA 31909

**Phone:** (706) 563-7001

**Fax number:** (7

## **Boys & Girls Clubs of Columbus. and Phenix City**

**Internet Site:** <http://www.bgc-colsga.org/index.asp>

**Hours of operation:** 2:30pm-7:00pm, Monday - Friday school year; 7:30 -6:00pm Monday - Friday summer months

**Fees charged:** Annually Fee Required; excluding summer fee which is different, scholarships available

**Intake procedure:** Walk-in; written application

**Eligibility requirements:** Age 6-18, living in the bi-city area; age 6-12 for summer program

**Area served:** Phenix City, AL; Columbus, GA

**Description of Services:** Teaches health and life skills, offers arts and crafts classes, education and career development, character and leadership development, a summer day camp, and an after School Program; provides sports, fitness and recreation; Child Care/Daycare; Community Integration; Counseling, Vocational; Dropout Program; Drug Abuse Prevention; Fitness; Health Education

### **BGC-East Columbus Unit**

**Address:** 429 Morris Road Columbus, GA 31907

**Phone:** (706) 561-0938

**Fax number:** (706) 561-0938

### **BGC- South Columbus Unit**

**Address:** 3200 Cusseta GA 31903

**Phone:** (706) 689-3645

### **BGC-North Columbus Unit**

**Address:** 1309 29th Street Columbus, GA 31903

**Phone:** (706) 323-1743

### **BGC-The Club**

**Address:** 200 Clover Ave Columbus, GA 31903

**Phone:** (706) 507-1186

### **BGC-Elizabeth Canty**

**Address:** 400 Canty Place Columbus, GA 31903

**Phone:** (706) 687-1414

### **BGC-Eagle Ridge Academy Ext. Site**

**Address:** 7601 Schomburg Road Columbus, GA 31909

**Phone:** (706) 393-1804

### **BGC-Wesley Heights Elementary Ext. Site**

**Address:** 1801 Amber Drive Columbus, GA 31907

**Phone:** (706) 393-1886

### **Phenix City Boys & Girls Club**

**Address:** 2000 20th CT, Phenix City, AL Phenix City, AL 36867

**Phone:** 334.298.8886

### **Phenix-Russell Boys & Girls Club**

**Address:** 1601 5th St, Phenix City, AL Phenix City, AL 36867

**Phone:** 334.298.1962

### **Phenix-Russell Boys & Girls Club - Ft. Mitchell Site**

**Address:** Ft. Mitchell, AL 36856

**Phone:** 334.297.6164

## **Children and Youth Program**

**Address:** 2405 Second Avenue Columbus, GA 31901

**Phone:** (706) 323-5518

**Fax number:** (706) 327-7753

**Hours of operation:** 3:15pm – 6:00pm, Monday - Friday

**Intake procedure:** Written Application required

**Eligibility requirements:** Children age 5-10 and teens age 11-18

**Area served:** Muscogee County only

**Description of services:** Ages 5-18, Afterschool program, Math and reading tutoring, Recreation - field trips and sports, Arts and craft

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## **Girls Incorporated of Columbus, GA & Phenix City, AL**

**Internet Site:** [www.girlsinc.com](http://www.girlsinc.com)

**Hours of operation:** School year: 11:00am-6:00pm, Monday- Friday; summer: 8:30am- 6:00pm, Monday - Friday, for working parents

**Fees charged:** Sliding scale; \$170 annual membership; \$25 summer program; scholarships available; Other considerations

**Eligibility requirements:** Single females, ages 6 to 18

**Area served:** Russell County, AL; Harris and Muscogee Counties, GA

**Description of services:** We serve girls ages 6-18, Provides educational, recreational, cultural and social experiences for girls and young women. We foster creativity; build self-esteem and helps girls become economically independent. Summer program at each center referred to as a summer camp program and runs June-August, Free lunch program; Registration will continue as long as space is available; Activities include arts and crafts; tutorial program; computer lab; swimming; Sports which include softball, volleyball, and tennis; Operation Smart (science and math skills); Friendly Persuasion (drug and alcohol prevention) Preventing Adolescent Pregnancy (pregnancy prevention classes); Driving Ambition (helps teens prepare for the GA learner's permit); Conflict resolution; Mother-daughter communication workshops

### **Girls Incorporated- Baker Center**

**Address:** 3535 Levy Road Columbus, GA 31903

**Phone:** (706) 683-0809

**Fax Number:** (706) 683-0813

### **Girls Incorporated- Booker T. Washington Center**

**Address:** 542 Veterans Parkway Columbus, GA 31901

**Phone:** 576-5593

**Fax number:** (706) 683-0813

### **Girls Incorporated- Garrard Center**

**Address:** 3007 Clover Lane Columbus, GA 31903

**Phone:** (706) 689-4552

**Fax number:** (706) 683-0813

### **Girls Incorporated- Kolb Center**

**Address:** 4637 Kolb Avenue Columbus, GA 31904

**Phone:** (706) 322-5395

**Fax Number:** (706) 683-0813

### **Girls Incorporated- Phenix City**

**Address:** 1300 14th Place Phenix City, AL 36867

**Phone:** (334) 297-4322

**Fax number:** (706) 683-0813

**Area served:** Lee and Russell Counties, AL

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# ANGER MANAGEMENT



## **Military Family Life Consultants (MFLC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 566-1033/ (706) 505-7751, (888) 755-9355

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Eligibility Requirements:** Active Duty soldiers all branches, Army Reserve, National Guard, Family Members, Retirees, and DoD Civilians

**Agency:** Army Community Service Center

**Description of Services:** MFLC provides short term, situational, problem solving counseling services to service members and their families. Provide psycho-education to help military service members and their families understand the impact of stress, deployments, family reunions following deployments and the stresses of the military lifestyle. MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are private.

## **Child and Youth Behavioral – Military Family Life Consultants (CYB-MFLC)**

**Address:** Building 1056

Baltzell Avenue Fort Benning, Georgia 31905

**Phone:** 706-545-2079

**Internet site:** [Military and Family Life Consultants - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?**

Military and Family Life Consultants (CYB-MFLC's) provide solution oriented consultations to youth enrolled with youth services. The CYB-MFLC program is designed to provide support and assistance to the youth of, Active Duty, National Guard & Reserve, military Family Members, MFLC's can help youth who are having trouble coping with concerns and with issues of daily life. CYB-MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*CYBC-MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are private.

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### **Fort Benning Social Work Service (SWS)**

**Address:** Soldiers Plaza, Bldg 2625, Fort Benning, GA 31905

**Phone:** (706) 545-1616/3308

**Hours:** 8:00am-4:30pm, Monday-Friday closed on Holidays

**Eligibility Requirements:** Active Duty Soldiers all branches, Army Reserve, National Guard, and Family Members

**Agency:** Martin Army Community Hospital

**Description of services:** The mission of Social Work Service is to provide comprehensive social services to patients, their families, and the military community. SWS will include a Family Advocacy Program, Discharge Planning Service and Deployment Cycle Clinic also, provide professional counseling, consultation, and other social services to you and your family. Social work counseling is available for the following situations: parents of seriously ill children; pregnant teenage girls, single active duty women, and women contemplating abortion; patients with illness or injury that call for adjustments in their own or in their family's lifestyle; patients with long-term illness; patients undergoing major surgery; need for information on nursing homes; adoption referral; marital problems; emotional distress; spouse and child abuse/neglect concerns; sleep hygiene, stress management, support of families before and after deployments; provide briefings on various deployment issues to families and units; relaxation techniques; and marital counseling. Other services include Anger management, Parenting Group, Parenting Seminar; Communication Class; and Youth Awareness Seminar.

### **Anger Management Group...Taking Control**

**Address:** 1350 15th Avenue Columbus, GA 31901

**Phone:** (706) 327-3238

**Fax number:** (706) 327-5750

**Hours of operation:** Thursday 4:00pm – 5:00pm

**Intake procedure:** Telephone; schedule an intake interview

**Area served:** 50 mile radius of Columbus, GA

**Description of services:** Gives the individual the necessary tools and skills to better manage their anger to increase the ability to maintain and/or establish healthier relationships. Increase awareness of personal patterns of destructive behavior caused by anger and take responsibility for their behavior.

### **Children and Family Connection of Russell County, Inc.**

**Address:** 901 13th Street, Phenix City, AL 36868

**Phone:** (334) 448-1010, (334) 448-4145

**Fax number:** (334) 448-1066

**Hours of operation:** 9am-5pm, Monday, Tuesday, Thursday, Friday; 9am-12 pm; clothing bank 1– 3pm Tuesday, Thursday

**Eligibility requirements:** Russell County, AL resident

**Description of services:** Referral service for basic needs: **Anger Management Groups**, Psychological Assessments, Parenting/Nurturing Classes, Basic Living Skills Training, Teen pregnancy preventive education, Drug/alcohol abuse prevention program, Parenting education, S.T.E.P. a job readiness program, Clothing bank, GED/adult literacy program (Riverview site), Budgeting classes, Food pantry, Limited transportation to food pantries, doctors appointments and counseling, Case Management, Computer Lab

### **West Central Mobile Crisis Response Service (MCRS)**

**Address:** temporary location at West Central Columbus, GA

**Phone:** (706) 568-5146 Georgia Crisis & Access Line

**Fax number:** (706) 568-5188

**Hours of operation:** Staffed 8 to 5:00, after hours a message will be forwarded to an on call staff person

**Eligibility requirements:** For children and adolescents individuals seeking assistance with an emotional or mental health crisis

**Area served:** Muscogee County

**Description of services:** MCRS is for children and adolescents 5-17 in crisis. They provide assessment and consultation during a crisis. Clinicians will intervene when a child/adolescent experiences acute behavioral or emotional event involving mental health or addictive diseases; anger management; crisis assessment; crisis line; crisis response.

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## BATTERED WOMEN/DOMESTIC VIOLENCE SHELTER



### **Family Advocacy Program (FAP)**

**Address:** Building 241, 2nd Floor; Miller Hall, Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-0892/4013/6957 or 626-2614

**Fax:** 706-545-0314

**Internet site:** [Family Advocacy - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Family Advocacy Program is committed to the strong Army Families, and the prevention and treatment of Family violence. Its coordinated efforts are designed to prevent and intervene in cases of Family distress, and to promote healthy Family life. The mission of the Family Advocacy Program is to support the foundations of Family well-being in order to strengthen Soldiers and Families, promote child safety, and prevent spouse and child abuse and neglect. We envision Army Families with strong parenting and relationship skills that enable them to cope with the stresses of military life in a healthy manner.

### **Crisis Center of Russell County**

**Address:** 910 14th Street Phenix City, AL 36867

**Phone:** (334) 297-4484 Administrative office (334) 297-4401 Hotline

**Fax number:** (334) 297-4445

**Hours of operation:** 9AM-5PM, Mon-Fri

**Intake procedure:** Telephone hotline for determination

**Eligibility requirements:** Women 18 or older and their children; men are referred out; each program has individual criteria

**Description of services:** Provides help to the community through the Russell County Shelter for Battered Women and Rape Crisis Response, Domestic Violence, Sexual Assault, Prevention Education, Support Group

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**Domestic Violence Roundtable, Inc**

**Address:** P O Box 247 Columbus, GA 31902

**Phone:** (706) 653-7750

**Fax number:** (706) 653-7844

**Hours of operation:** Varies

**Intake procedure:** Telephone

**Area served:** Columbus, GA

**Description of services:** Provides leadership and information to the Columbus community to better respond to the problems of domestic violence, Abuse, Abuse, Adult, Abuse, Child, Abuse, Domestic; Abuse, Elder; Assault, Baby Clothing, Battered Women

**Hope Harbors**

**Address:** PHYSICAL ADDRESS IS CONFIDENTIAL Columbus, GA

**Phone:** (706) 324-3850 24-hour hotline

(800) 334-2836 1-800-33-HAVEN

(800) 799-7233 800-SAFE Nat'l Domestic Violence hotline

**Fax number:** (706) 324-6015

**Hours of operation:** Office: 9AM-5PM, Mon-Fri; emergency shelter and crisis counseling: 24 hours, 7 days

**Intake procedure:** Call hotline

**Eligibility requirements:** Battered women and their children; clients must be physically and mentally able to care for themselves and their children

**Description of services:** To provide emergency shelter, security, crisis intervention and advocacy for adults and children who are victims of domestic violence; Temporary emergency shelter for battered women and their children in a 39 bed facility; 24 hour crisis counseling; Legal advocacy; Referrals to other agencies; Food and clothing for shelter residents; Battered women support groups and parenting classes; Free Metra Transit one-way local bus passes for shelter residents only; Donations may also be dropped off at Rose Hill Baptist Church, call before bringing.

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# BREAVEMENT



## **Survivor Outreach Services (SOS)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** 706-545-2989/4043/7517

**Fax:** 706-545-2545

**Internet site:** [Survivor Outreach Services - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** SOS demonstrates the Army's commitment to Families of the Fallen. The mission of SOS is to provide enhanced services to these Families; it utilizes a holistic and multi-agency approach to delivering services to Survivors by providing services at the garrison and communities closest to where Families live. SOS will allow the Army to better identify the needs of others touched by the loss of a Soldier.

## **Casualty Assistance Office**

**Address:** Bldg 2609, Fort Benning, Georgia 31905

**Phone:** (706) 545-4116/4606

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Eligibility Requirements:** Active Duty deceased soldiers all branches, Army Reserve, National Guard, Family Members, Retirees, and Veterans

**Description of services:** Assist families when there is a death of an active duty, retiree or veteran with various types of services. The assistance varies depending on the status of the service member. Contact the office for details a DD 214 is required for all veterans.

## **Grief Care Support Group (Chaplain Family Life Center)**

Chaplain Family Life Ministries Center

**Address:** Bldg 2606, Dixie Road, Fort Benning, GA 31905

**Phone:** (706)545-1760 Call for meeting times and dates

**Hours of operation:** Call for meeting times and dates

**Intake procedure:** Telephone

**Area served:** Fort Benning, GA

**Description of services:** Support group for anyone that has lost a loved one

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### **Bereavement Support Group - Wiregrass Hospice**

**Address:** 507 Dillingham Street, Phenix City, GA 36867

**Phone:** (334)297-4427

**Hours of operation:** 3PM, Third Tuesday of the month; 8AM-5PM Mon-Fri

**Intake procedure:** Telephone; walk-ins welcomed (no reservations necessary - open to public)

**Area served:** Phenix City, AL; Columbus, GA; Smith Station, AL; Lee and Russell county AL

**Description of services:** Support group for anyone who has lost a loved one

### **Columbus Hospice, Inc.**

**Address:** 7020 Moon Road Columbus, GA 31909-4900

**Phone:** (706)569-7992 or (800)950-4244

**Fax number:** (706) 569-8560

**Internet Site:** [www.columbushospice.com](http://www.columbushospice.com)

**Hours of operation:** Office: 8AM-5PM, Mon-Fri; On-call: 24/7

**Fees charged:** Fees subject to insurance; Medicare; Medicaid; Tricare; indigent care is available

**Intake procedure:** Walk-in; telephone; physician's office; home of patient/family

**Area served:** Lee, Russell Counties, AL; Chattahoochee, Harris, Marion, Meriwether. Muscogee, Schley, Stewart, Talbot, Taylor, Webster Co, GA

**Description of services:** Offers physical, emotional, social, and spiritual support to individuals with a life limiting illness, Support is also given to family members both before and up to thirteen months after the death; Works on pain and symptom control to improve the quality of the final days and weeks in the patient's life, Services are provided in the patient's home, home of a family member, or in area nursing homes; Services are available for patients with special needs in the Columbus Hospice House, an 18-bed inpatient hospice facility

### **Military Family Life Consultants (MFLC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-566-1033 or 706-505-7751 or 706-545-4043/7517

**Fax:** 706-545-2545

**Internet site:** [Military and Family Life Consultants - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?**

Military and Family Life Consultants (MFLC's) provide solution oriented consultations to individuals, couples, Families, and groups. The MFLC program is designed to provide support and assistance to active duty Soldiers, National Guard & Reserve, military Family Members, retirees, and civilian personnel. MFLC's can help people who are having trouble coping with concerns and with issues of daily life. MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*Duty to warn does apply in cases of threat to self, others, and any reportable abuse issues\*

### **Child and Youth Behavioral – Military Family Life Consultants (CYB-MFLC)**

**Address:** Building 1056, Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** 706-545-2079

**Internet site:** [Military and Family Life Consultants - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?**

Military and Family Life Consultants (CYB-MFLC's) provide solution oriented consultations to youth enrolled with youth services. The CYB-MFLC program is designed to provide support and assistance to the youth of, Active Duty, National Guard & Reserve, military Family Members, MFLC's can help youth who are having trouble coping with concerns and with issues of daily life. CYB-MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*CYB-MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are private.

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# BURIALS



## **Army Emergency Relief**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 626-0189/545-4043

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Description of services:** AER provides no-interest loans to active and retired Service Members and their Families for emergencies in the areas of rent/mortgage, emergency travel, food utilities, essential POV, funeral expenses ect.

## **Casualty Assistance Office**

**Address:** Bldg 2609, Fort Benning, Georgia 31905

**Phone:** (706) 545-4116/4606

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Eligibility Requirements:** Active Duty deceased soldiers all branches, Army Reserve, National Guard, Family Members, Retirees, and Veterans

**Description of services:** Assist families when there is a death of an active duty, retiree or veteran with various types of services. The assistance varies depending on the status of the service member. Contact the office for details a DD 214 is required for all veterans.

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## **Pauper Burials**

**Address:** Columbus, GA 31901

**Hours of operation:** Burials are: 10:00am or 1:00pm, Monday-Friday

**Eligibility requirements:** Family members of deceased who are not able to pay for burial services

**Area served:** Muscogee County, GA

**Description of services:** The process for approval is very comprehensive, as they investigate whether there is anyone in the family who can pay for the burial. The procedure is as follows: First, the client contacts the funeral home regarding the need for financial assistance.; Second, the funeral home sends paper work to DFCS showing the need for financial assistance, DFCS then investigates and approves the need for help.; Third, DFCS contacts the Clerk of Council of their decision, who makes the final decision on the case, and then contacts the Riverdale Cemetery.

## **Columbus Health Department Vital Records**

**Address:** 2100 Comer Avenue, Columbus, GA 31904

**Phone:** (706) 321-6130

**Fax number:** (706) 321-6135

**Hours of operation:** 8:00am-5:00pm, Monday-Friday

**Fees charged:** Based on type of service

**Area served:** Muscogee County, GA

**Description of services:** Maintains records of all births and deaths occurring in Muscogee County, GA

Assists in the filing and issuance of all such certificates, Assists in the amending of birth and **death certificates**

Filing of a delayed birth certificate, **Issues burial permits (funeral homes only)**, Assistance in proving legal USA statues  
Paternity acknowledgement

## CHILD & YOUTH SERVICES



### **Fort Benning Child, Youth, & School Services (CYSS)**

**Address:** Building 104, Marchant Street, Fort Benning, GA 31905

**Phone:** (706) 545-6811, DSN: (706) 835-6811

**Hours of Operation:** 8am - 5pm Monday thru Friday; Holidays: closed

**Description of services:** Fort Benning Child, Youth & School Services (CYSS) programs exist to support military readiness by reducing the conflict between a Soldier's mission requirements and his or her parental responsibilities. Our goals are to: 1) Facilitate Family self-reliance and reinforce Army values. 2) Ensure availability of predictable programs and services for eligible children and youth ages 4 weeks to 18 years old. 3) Maintain affordability of child and youth programs for both patrons and the Army through researching metrics, operational efficiencies, and seamless service delivery. 4) Establish and sustain CYSS program quality as a "benchmark for the nation" in accordance with statutory requirements, DOD, and Army standards.

### **CYS Services Parent Central**

**Address:** Bldg. 107, Marchant Avenue

**Phone:** (706) 545-2079

**Fax:** (706) 545-2323

**Hours of operation:** Monday – Friday 8:00 am to 5:00 pm; Walk-ins: 8:30am - 1pm; Appointments: 1pm - 5pm; Saturday, Sunday, & Holidays: closed

**Website:** <http://www.benningmwr.com/cyss-registration.php>

**Eligibility Requirements:** Active duty military personnel, DoD civilian personnel, Reserve Soldiers on active or inactive duty DoD contractors, *Retirees are eligible on a space available basis*

**Description of services:** For your child to participate in any CYS Services program on Fort Benning, he/she must be registered. We can help you get this accomplished when you stop by, but please ensure that you have proper documentation and means of payment on hand. Appointments are available and recommended. Please see Website for additional information and required documents.

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### **First Division Child Development Center**

**Address:** Building 1051, First Division Road

**Phone:** (706) 689-8698 / 8772

**Hours:** Monday thru Friday: 5:30am - 6:30pm; Saturday, Sunday, & Holidays: closed; Training Holidays: 7am - 6:30pm; to make hourly reservations call between 8am - 5pm Mon thru Fri

**Description of Services:** Full-day care for children 6 weeks to 5 years old (Pre-K age); Hourly care for children 6 weeks to 5 years old (Pre-K age); Hourly care is provided on a first come, first serve basis. Reservations can be made 2 weeks in advance by calling (706) 689-8698/8772 from 8am - 5pm. Monday-Friday from 8-5. Hourly care is intended for intermittent, irregular care (not the same day and same hours regularly) and cannot exceed 25 hours per week.

Operates Benning Buddies, is a part day pre-school program: Benning Buddies is a part day pre-school program for 2 through Pre-K age. There are Two (T, TH) and three (M, W, F) day programs available that are full of fun activities for the kids, including gymnastics and sports. Fees are based on total family income. Contact us for more information.

### **Indianhead Child Development Center**

**Address:** Building 2389, Indianhead Road

**Phone:** (706) 545-3732

**Hours:** Monday thru Friday: 5:30am - 6:30pm; Saturday, Sunday, & Holidays: closed; Training Holidays: 7am - 6:30pm

**Description of Services:** Full-day care for children 6 weeks to Pre-K age children; Georgia Pre-K program is offered to children 4 years of age by September 1; before and after care is available for Pre-K age children. Before care is 5:30am - 8:45am and after care is 3:15pm - 6:30pm

### **Main Post Child Development Center**

**Address:** Building 1366, Yeager Street

**Phone:** (706) 545-3732 / 682-3733

**Hours:** Monday thru Friday: 5:30am - 6:30pm; Saturday, Sunday, & Holidays: closed; Training Holidays: 7am - 6:30pm

**Description of Services:** Full-day care for children 6 weeks to Pre-K age .

### **Sante Fe Child Development Center**

**Address:** Building 9242, 7151 Hoff Street

**Phone:** (706) 544-2339 / 689-1047

**Hours:** Monday thru Friday: 5:30am - 6:30pm Saturday, Sunday, & Holidays: closed  
Training Holidays: 7am - 6:30pm

**Description of Services:** Full-day care for children 6 weeks to Pre-K age children; Georgia Pre-K program is offered to children 4 years of age by September 1; before and after care is available for Pre-K age children. Before care is 5:30am - 8:45am and after care is 3:15pm - 6:30pm

### **Family Child Care (FCC)**

**Address:** Building 104, Marchant Avenue

**Phone:** (706) 545-4368

**Hours:** Monday thru Friday: 8am - 5pm; Saturday, Sunday, & Holidays: closed

**Description of services:** The Fort Benning Family Child Care (FCC) program is dedicated to fulfilling its mission of providing quality child care in an in-home environment. The FCC program provides care for children ranging from 4 weeks to 12 years of age. Off-post FCC homes are also available to the many Soldiers that live in the communities surrounding Fort Benning. These homes must comply with the state of Georgia as well as the FCC home requirements. All homes, on and off post, must meet fire, safety, and health requirements before being certified.

Family Child Care providers are trained to meet the individual needs of all children while promoting their growth and development. Initial training includes: CPR & first aid, health, safety, business practices, child abuse identification and reporting, nutrition with family style dining, communicable diseases, administering medication, child growth and development, lesson planning with age appropriate materials, and special needs.

Interested in becoming an FCC provider? Contact the FCC director!

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### **School Liaison Services**

**Address:** Building 2783, Eckel Street

**Phone:** (706) 545-3062

**Hours:** Monday thru Friday: 8am - 5pm; Saturday, Sunday, & Holidays: closed

**Description of services:** The School Liaison Program is a Department of the Army Program designed to improve the educational environment and academics of K-12 school-aged family members whose parents are assigned to Army installations and activities. The School Liaison Officer (SLO) works in conjunction with the Child, Youth, and School Services Division and the local school community to address educational issues involving military children. Through partnering with the local and military community, the school liaison officer acts as a communication link between the installation and the surrounding school districts. The program's focus is to assist family members in being advocates for their children's education and to deal with school issues.

### **School Age Services**

**Address:** Building 2653, Ingersoll Street

**Phone:** (706) 545-3605

**Hours:** Monday thru Friday: 5:30am - 6:30pm; : Closed: Saturday, Sunday, & Holidays

**Description of services:**

The Fort Benning School Age Services program has a commitment to expand, improve, and integrate recreation and enrichment out of school opportunities for youth in Kindergarten through 5th grade. The program is designed to develop age-appropriate, safe, healthy, and supervised leisure and recreational options for our youth. Services include: Before and/or after school care for children in grades K-5 attending schools on Fort Benning; Full-time care on teacher in-service days; Occasional hourly care for school age children; Full-day camp sessions during school vacations (spring break, summer, etc.);

### **Middle School & Teens/ Teen Center**

**Address:** Building 1056 (main building) & Building 374 (The Hang Out) off of Baltzell Avenue

**Phone:** (706) 545-3070/3913

**Fax:** (706) 545-6593

**Hours: Administrative Office:** Monday thru Friday: 8am - 4:30pm; Saturday, Sunday, & Holidays: closed

**School Year: Main Center:** Monday thru Friday 3pm - 7pm, Saturday 12pm - 6pm **Teen Center:** Friday & Saturday 3pm- 11pm

**Description of service: Middle School & Teens**

The Fort Benning CYSS Services Middle School and Teen Program's mission is to provide positive activities and program options designed to develop young minds and bodies for a healthy transition toward adulthood. We are here to provide children in grades 6-12 with a variety of programs designed with the children's welfare in mind. The Middle School and Teen Program is divided into four service areas: Leisure and Recreation Activities, Mentoring, Intervention and Support Services, Life Skills, Citizenship and Leadership Opportunities, and Sports and Fitness. These include individual/group activities, self-directed leisure activities, homework center, computer lab, youth sponsorship, workforce preparation, volunteer community service, and youth councils. **Teen Center** The Hang Out is the teen center exclusively for grades 9 - 12. Located in Building 374, it provides an activity center for teen lock-ins, variety shows, fashion shows, and open-mic night. The teens volunteer, enjoy workforce preparation, mentor younger youth, and enjoy a wide range of activities and programs.

### **SKIESUnlimited**

**Address:** Bldg 2783, Eckel Street

**Phone:** (706) 545-0522

**Hours:** Monday thru Friday: 9am - 5pm; Saturday, Sunday, & Holidays: closed

**Description of services:** The name SKIES *Unlimited* combines the acronym for "Schools of Knowledge, Inspiration, Exploration & Skills" with the word "Unlimited" for the unlimited learning possibilities. Through SKIES *Unlimited*, children and youth in CDS, SAS, MS&T programs have equal access to opportunities that expand their knowledge, inspire them, allow them to explore and acquire new skills. Currently the SKIES classes are held at various locations on main post. In the future the program will have its own building off of Custer Road in the McGraw area next to McBride Elementary School. This new facility will house 135 children and have two fine art studios, as well as an arts and crafts area, technology lab, and kitchen area.

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## **THE EDGE**

**Address:** Bldg 2783, Eckel Street

**Phone:** (706)545-4626/6811

**Hours:** Monday thru Friday: 9am - 5pm; Saturday, Sunday, & Holidays: closed

**Description of services:** Children and youth 8-18 years of age get the EDGE through extracurricular enrichment options. Programs offered are art, fitness, life skills and adventure experience through interest area specific programs. Children must be registered with Central enrollment. Ages 6-10 will be charged \$5.00 per hour/each child must participate in a complete four week program. HIRED offers standardized MWR career field exploration apprenticeship program for 15-18 year old teens, real world job experience, competitive job selection, no guarantee of apprenticeship placement. Teens must commit to working 15 hours in seven day periods. Teens may work up to two terms for three consecutive years. Cash awarder upon successful completion per term

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## COUNSELING (CHILD, ADOLESCENTS, ADULTS)



### **Military Family Life Consultants (MFLC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 566-1033/ (706) 505-7751, (888) 755-9355

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Eligibility Requirements:** Active Duty soldiers all branches, Army Reserve, National Guard, Family Members, Retirees, and DoD Civilians

**Description of Services:** MFLC provides short term, situational, problem solving counseling services to service members and their families. Provide psycho-education to help military service members and their families understand the impact of stress, deployments, family reunions following deployments and the stresses of the military lifestyle. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\* MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are private.

### **Child and Youth Behavioral – Military Family Life Consultants (CYB-MFLC)**

**Address:** Building 1056, Baltzell Avenue Fort Benning, Georgia 31905

**Phone:** 706-545-2079

**Internet site:** [Military and Family Life Consultants - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?**

Military and Family Life Consultants (CYB-MFLC's) provide solution oriented consultations to youth enrolled with youth services. The CYB-MFLC program is designed to provide support and assistance to the youth of, Active Duty, National Guard & Reserve, military Family Members, MFLC's can help youth who are having trouble coping with concerns and with issues of daily life. CYB-MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*CYB-MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are private.

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## **Social Work Service (SWS)**

**Address:** Soldiers Plaza, Bldg 2625, Fort Benning, GA 31905

**Phone:** (706) 545-1616/3308

**Hours:** 8:00am-4:30pm, Monday-Friday closed on Holidays

**Eligibility Requirements:** Active Duty Soldiers all branches, Army Reserve, National Guard, and Family Members

**Description of services:** The mission of Social Work Service is to provide comprehensive social services to patients, their families, and the military community. As a minimum, Social Work Service will include a Family Advocacy Program, Discharge Planning Service and Deployment Cycle Clinic. Social Work Service is here to provide professional counseling, consultation, and other social services to you and your family for individual and family well-being. Social work counseling is available for the following situations: parents of seriously ill children; pregnant teenaged girls, single active duty women, and women contemplating abortion; patients with illness or injury that call for adjustments in their own or in their family's lifestyle; patients with long-term illness; patients undergoing major surgery; need for information on nursing homes; adoption referral; marital problems; emotional distress; spouse and child abuse/neglect concerns; sleep hygiene, stress management, support of families before and after deployments; provide briefings on various deployment issues to families and units; relaxation techniques; and marital counseling. Other services include Anger management, Parenting Group, Parenting Seminar; Communication Class; and Youth Awareness Seminar.

## **Family Life Chaplain Training Center**

**Address:** 7204 Collins Loop, Building 2606, Soldiers Plaza, Fort Benning, GA 31905

**Phone:** (706) 545-1760; 545-5301

After Hours call the on-call Chaplain 545-2218

**Fax number:** (706) 545-5254

**Hours of operation:** 9:00am-5:00pm, Monday-Friday

**Intake procedure:** By appointment, with some walk-in availability; Professional services offered in a caring environment to all active duty and reserve Soldiers, retirees, DoD Civilians, and family members regardless of nationality, race, ethnicity, gender or religion.

**Description of services:** Our center offers Chaplains and civilian counselors who are specially trained in diverse counseling methods, who are here to empower you with the self-awareness, knowledge, and skills you need in your life's journey. We are ready to serve you and your family, and work around your busy schedule to meet your needs. All counseling sessions are completely confidential and free! Join the thousands of all ages, ranks, and walks of life who have taken advantage of our services.

Specializing in:

- Individual Counseling
- Marriage Counseling
- Counseling for Children
- Deployment and Combat Stress Issues
- Overcoming Addictions
- Anxiety, Depression and Fear
- Effective Parenting
- Anger
- Infidelity or Divorce
- Spiritual Issues
- And Other Personal Concerns

## COUNSELING (MARRIAGE)



### **Military Family Life Consultants (MFLC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 566-1033/ (706) 505-7751, (888) 755-9355

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Eligibility Requirements:** Active Duty soldiers all branches, Army Reserve, National Guard, Family Members, Retirees, and DoD Civilians

**Description of Services:** MFLC provides short term, situational, problem solving counseling services to service members and their families. Provide psycho-education to help military service members and their families understand the impact of stress, deployments, family reunions following deployments and the stresses of the military lifestyle. MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are private.

### **Social Work Service (SWS)**

**Address:** Soldiers Plaza, Bldg 2625, Fort Benning, GA 31905

**Phone:** (706) 545-1616/3308

**Hours:** 8:00am-4:30pm, Monday-Friday closed on Holidays

**Eligibility Requirements:** Active Duty Soldiers all branches, Army Reserve, National Guard, and Family Members

**Description of services:** The mission of Social Work Service is to provide comprehensive social services to patients, their families, and the military community. As a minimum, Social Work Service will include a Family Advocacy Program, Discharge Planning Service and Deployment Cycle Clinic. Social Work Service is here to provide professional counseling, consultation, and other social services to you and your family for individual and family well-being. Social work counseling is available for the following situations: parents of seriously ill children; pregnant teenaged girls, single active duty women, and women contemplating abortion; patients with illness or injury that call for adjustments in their own or in their family's lifestyle; patients with long-term illness; patients undergoing major surgery; need for information on nursing homes; adoption referral; marital problems; emotional distress; spouse and child abuse/neglect concerns; sleep hygiene, stress management, support of families before and after deployments; provide briefings on various deployment issues to families and units; relaxation techniques; and marital counseling. Other services include Anger management, Parenting Group, Parenting Seminar; Communication Class; and Youth Awareness Seminar.

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### **Family Life Chaplain Training Center**

**Address:** 7204 Collins Loop, Building 2606, Soldiers Plaza, Fort Benning, GA 31905

**Phone:** (706) 545-1760; 545-5301

After Hours call the on-call Chaplain 545-2218

**Fax number:** (706) 545-5254

**Hours of operation:** 9:00am-5:00pm, Monday-Friday

**Intake procedure:** By appointment, with some walk-in availability; Professional services offered in a caring environment to all active duty and reserve Soldiers, retirees, DoD Civilians, and family members regardless of nationality, race, ethnicity, gender or religion.

**Description of services:** Our center offers Chaplains and civilian counselors who are specially trained in diverse counseling methods, who are here to empower you with the self-awareness, knowledge, and skills you need in your life's journey. We are ready to serve you and your family, and work around your busy schedule to meet your needs. All counseling sessions are completely confidential and free! Join the thousands of all ages, ranks, and walks of life who have taken advantage of our services.

Specializing in:

- Individual Counseling
- Marriage Counseling
- Counseling for Children
- Deployment and Combat Stress Issues
- Overcoming Addictions
- Anxiety, Depression and Fear
- Effective Parenting
- Anger
- Infidelity or Divorce
- Spiritual Issues
- And Other Personal Concerns

### **Pastoral Institute**

**Address:** 2022 15th Avenue, Columbus, GA 31901

**Phone:** (706) 649-6500 (800) 640-6446

**Fax number:** (706) 649-6521

**Internet Site:** [www.pilink.org](http://www.pilink.org)

**Hours of operation:** 8:00am-9:00pm, Monday-Thursday; 8:00am-5:00pm Friday

**Fees charged:** Reduced fees are available based on financial need; EAP (employee assistance program; CAP (church assistance); Medicare; Private Insurance

**Intake procedure:** Telephone; by appointment; written application

**Area served:** Chattahoochee Valley; Muscogee, Harris, Talbot, Stewart, Chattahoochee, Webster, Quitman, Marion, Clay

**Description of services:** Offers individual, marital, family and group counseling and play therapy  
Offers support in such groups as, Marriage and family problems, issues related to separation, divorce, remarriage and life in blended families personal struggles with anxiety, depression, self-esteem, a sense of failure or a lack of fulfillment, coping with grief or loss, emotional problems associated with physical illness or accident; dilemmas of growing up, parenting or aging, Spiritual meaning and direction, Addiction

## DEPLOYMENT/MOBILIZATION



### **Mobilization/Deployment Program (MOB)**

**Address:** Building 7 ,7117 Baltzell Avenue Fort Benning, Georgia 31905

**Phone:** 706-545-2449/9335

**Fax:** 706-545-3344

**Internet site:** [Mobilization & Deployment - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Army recognizes the importance of Soldier and Family readiness to both unit preparedness for mission and Family preparedness for the military lifestyle. The Mobilization and Deployment Readiness Program provides the resources for Army Families to equip themselves for Army living. The program is designed to guide and educate Soldiers and Families on how to manage the complex processes of deployment and reunion. We envision an adaptable Army community in which Soldiers and their Families understand and are ready for deployment, supported through its course, and prepared for homecoming and reunion.

### **Hearts Apart (Relocation Readiness Program)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** 706-545-4485/0403

**Fax:** 706-545-0443

**Internet site:** [Relocation Readiness Program - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** Relocation Readiness offers support and service program designed to assist Spouses of deployed Soldiers such as IA (Individual Augmentee), or MTT (Military Transition Teams) and Spouses of Soldiers on an unaccompanied tours.

### **Child and Youth Behavioral – Military Family Life Consultants (CYB-MFLC)**

**Address:** Building 1056 ,Baltzell Avenue Fort Benning, Georgia 31905

**Phone:** 706-545-2079

**Internet site:** [Military and Family Life Consultants - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?** Military and Family Life Consultants (CYB-MFLC's) provide solution oriented consultations to youth enrolled with youth services. The CYB-MFLC program is designed to provide support and assistance to the youth of, Active Duty, National Guard & Reserve, military Family Members, MFLC's can help youth who are having trouble coping with concerns and with issues of daily life. CYB-MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*CYBC-MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are confidential.

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## **Military Family Life Consultants (MFLC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 566-1033/ (706) 505-7751, (888) 755-9355

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Eligibility Requirements:** Active Duty soldiers all branches, Army Reserve, National Guard, Family Members, Retirees, and DoD Civilians

**Description of Services:** MFLC provides short term, situational, problem solving counseling services to service members and their families. Provide psycho-education to help military service members and their families understand the impact of stress, deployments, family reunions following deployments and the stresses of the military lifestyle. MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are confidential.

## **CYS Special Childcare Programs**

### **Deployment Child Care Opportunities & Options**

**Address:** Building 104, Marchant Avenue

**Phone:** (706) 545-2079

**Fax:** (706) 545-2323

**Hours:** Monday thru Friday: 8am - 5pm; Walk-ins: 8:30am - 1pm; Appointments: 1pm - 5pm; Saturday, Sunday, & Holidays: closed

**Description of services:** CYS Services proudly supports our uniformed men and women serving our country deployed overseas through various child care opportunities and options. Our efforts include:

- Free CYS registration and re-registration
- 16 hours of free child care per child per month during deployment
- Spouses Nights Out in conjunction with the Fort Benning Family Advocacy Program
- Special openings and STACC sites for FRG/Deployment events
- 5 hours of free child care for Rear Detachment Personnel/Cadre
- 20% Reduction of fees for regularly scheduled full and part-day child care
- Up to 4 free SKIES Unlimited classes per child per eligibility period
- Up to 2 free CYS team or individual sports fees per child per eligibility period
- Additional hourly care at the discount rate of \$2.00 per hour

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## DONATIONS (CLOTHING/FURNITURE)



### **Thrift Store**

**Address:** Bldg 229, Ingersol Street, Fort Benning, GA 31905

**Phone:** (706) 687-4830

**Hours of Operation:** 10:00am–2:00pm, Tuesday and Thursday

**Description of services:** Families in emergency financial situations can come to Army Community Service Financial Readiness Program (must go through financial counseling) (706) 545-7517 / 545-4043 and request a letter to receive items of clothing for their families during emergencies.

### **Salvation Army**

**Address:** 1718 2nd Avenue, Columbus, GA 31902

**Phone:** (706) 327-0275

Soup Kitchen: (706) 327-0275

Thrift Store: (706) 322-0482 (3126 Veterans Parkway, Columbus, GA 31901)

Thrift Store: (334) 298-4706 (2003 Crawford Road, Phenix City, AL 36839)

**Fax number:** (706) 596-0254

**Internet Site:** [www.salvationarmy-georgia.org](http://www.salvationarmy-georgia.org)

**Hours of operation:** 8:45am-4:30pm, Monday-Friday

**Description of services:** Clothing (by appointment), Home Sweet Home program: financial assistance for delinquent rent, mortgage and utilities residents of Phenix City, Alabama (must reside in the city limits) and Muscogee County, Georgia, Food Pantry (walk-in), Limited prescription medications (Chattahoochee and Muscogee Counties, GA), Limited medical equipment, **Furniture provided in disaster situations (disaster report needed), Offers baby items, diapers and baby food.** Summer camp for children, Special camp for HIV/AIDS children, Thrift stores in Columbus and Phenix City, Distributes food boxes at Thanksgiving (apply during the month of October) Distribute food boxes at Christmas and toys (apply during the month of November)

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### **Open Door Community House, Inc.**

**Address:** 2405 Second Avenue, Columbus, GA 31902

**Phone:** (706) 323-5518

**Fax number:** (706) 327-7753

**Internet Site:** <http://www.odch.org/>

**Hours of operation:** 8:00am-5:00pm, Monday-Friday

**Fees charged:** No fees except for transitional home, which is free the first two weeks and \$60 a week thereafter.

**Eligibility requirements:** Low income and neighborhood residents; transitional home for women only

**Area served:** Chattahoochee and Muscogee Counties, GA; Russell County, AL

**Description of services:** Clothing bank, Transitional home for women in crisis, Christmas toys & clothing, GED classes, (with free childcare if enrolled in Even Start), Golden agers, meeting of the elderly to have dinner and other social activities on Mondays, Recreation program, Afterschool program, Summer program for children age 5-12 (June 1st thru July 30Community parenting program, Showering program for the homeless.

### **Mission Columbus Central**

**Address:** 679 Steam Mill Road, Columbus, GA 31906

**Phone:** (706) 322-7757

**Fax:** (706) 322-7758

**Hours of operation:** 9:00am-5:00pm, Monday-Friday

**Intake procedure:** Telephone, walk-in, must have referral from one of our churches, DFACS, mental health, food stamps or helping agency

**Area served:** Muscogee County, GA

**Description of services:** Food Pantry - available once every 90 days, Clothing Bank - available once every 60 days, JOB Club, GED, Computer Classes, Medical Clinic

### **Valley Rescue Mission**

**Address:** 2903 2nd Ave, Columbus, GA 31904

**Phone:** (706) 322-8267 must call on Monday for an appointment

**Fax number:** (706) 322-0564

**Internet Site:** [www.valleyrescuemission.com](http://www.valleyrescuemission.com)

**Hours of operation:** Office: 9:00am-4:00pm, Monday-Friday; emergency shelter: 24 hours, 7 days a week

**Area served:** The Chattahoochee Valley and Phenix City

**Description of services:** **Clothing bank (by appointment)** Food pantry (referral from DFACS required if receiving Food stamps), Utility assistance are available on Wednesday and Thursday, Must call on Monday for an appointment, eligible for help every 2 years, Bill must be in persons name, current and have disconnection notice on it, Handicapped accessible 80 bed shelter for men, (Persons not receiving Food stamps or need a referral can get one at Open Door Community), Furniture available in disaster situation (disaster report needed), **Christmas baskets of food and toys**, Thanksgiving meals (on site or delivery to the elderly and shut-ins), Christmas meals (on site or delivery to the elderly and shut-ins), 18 bed intensive 6 month drug and alcohol addiction recovery program located in Harris County, Educational and vocational training in various fields of study, Fans provided to the elderly, disabled and single parents with children

### **Working Closet**

Urban League of Greater Columbus

**Address:** 806 First Avenue, Columbus, GA 31901

**Phone:** (706) 323-3687 (Ask for Elizabeth "Libba" Russell)

**Fax number:** (706) 596-2144

**Hours of operation:** Donations accepted: 8:00am-5:00pm, Monday-Friday; women fittings: 9:00am-12:00 noon, Tuesdays

**Intake procedure:** Referral from DFCS or other agencies; walk-in

**Eligibility requirements:** Must be on public assistance or being referred from other agencies if not on public assistance

**Area served:** Phenix City, AL; Chattahoochee Valley, GA

**Description of services:** Provides business clothing, shoes, and accessories for underprivileged women who are receiving public assistance and looking for work.

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### **House of Mercy**

**Address:** 1532 3rd Avenue, Columbus, GA 31901

**Phone:** (706) 322-6463

**Fax number:** (706) 322-6452

**Hours of operation:** Shelter: 24 hours, 7 days; 3 hot meals daily to residents 7:00am; 1:00pm; 5:00pm others must arrive prior to 11:45 to be eligible 8:30am-5:30pm

**Eligibility requirements:** Anyone in need; homeless, who are able to care for themselves; if married, must be able to furnish a marriage license.

**Area served:** Columbus, GA; no residency requirements

**Description of services:** A shelter with 57 beds for men and 39 for women and children (you must stay at the shelter for 30 days and not be employed), Lunch at soup kitchen after attendance at church service (11:30AM, Mon-Sat; 1:30PM, Sun)

Help with **community clothing and furniture giveaways three times a week**

Clothing bank, 10% discount on greyhound bus ticket for family death, emergency or medical purposes(must have money before discount can be obtained) we offer assistance in obtaining medical and dental care

Holiday meals, Christmas food baskets, Christmas toys

### **American Red Cross**

**Address:** 3940 Rosemont Drive, Columbus, GA 31904

**Phone:** (706) 323-5614 (877) 272-7337

**Fax number:** (706) 323-5664

**Hours of operation:** Local agency 8:00-5:00pm, 800 number available 24 hours

**Eligibility Requirements:** Anyone in need, documentation may be required depending upon request

**Area served:** Columbus, GA., Fort Benning, Chattahoochee, Harris County, Marion, Meriwether, and Muscogee

**Description of services:** The American Red Cross is a humanitarian organization, led by volunteers, dedicated to helping people prevent, prepare for and respond to emergencies. More than 700 local chapters are located throughout the United States, its territories and U.S. military installations around the world. Our major lines of service are disaster preparedness and relief, safety and health education and services to military personnel and their families. In addition, many chapters are involved in blood collection and distribution. The American Red Cross of Greater Columbus:

- Prepares for major disasters, including new threats to Homeland Security
- Provides relief to local disaster victims (home fires are most prevalent)
- Helps military families face emergencies
- Saves lives through education and information
- Supports seniors and others by driving them to life-sustaining medical appointments and facilitating their use of Lifeline, an emergency notification system.

## DRIVERS LICENSE/VEHICLE TAGS



### **Vehicle Registration (Fort Benning Post Registration)**

**Address:** Building 217 Edwards street, Fort Benning, GA 31905

**Phone:** (706)545-6174

**Hours of operation:** Monday – Friday 7:30 a.m. to 5:50 p.m.

**Description of Service:** To register your vehicle on post and get a post decal you will need the following items: current vehicle registration from the state which it is registered in, current driver's license, current insurance card or policy for the vehicle, DoD ID card or Fort Benning issued Contractor badge.

### **Drivers License Bureau Muscogee County**

**Address:** 8397 Macon Road, Columbus, GA 31820

**Phone:** (706) 569-3033/3034

**Hours of operation:** Testing: 9AM-4PM, Tues-Sat; Renewals: 9AM-5PM, Tues-Sat

**Fees charged:** Varies with service desired; Veteran's license is free of charge

**Description of Services:** Issues driver's licenses and state identification, Organ donor opportunities, Give the written test exam; Give the driving obstacle course test, Issues driving permits

### **Drivers License Bureau, Harris County (Lagrange, GA)**

**Address:** 900 Dallas Street Suite B, Lagrange, GA

**Phone:** (706)845-4108/ (866)754-3687

**Hours of operation:** 8:00am – 6:00pm, Tuesday – Friday

**Description of Service:** Issues driver's licenses and state identification, Organ donor opportunities, Give the written test exam; Give the driving obstacle course test, Issues driving permits

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**Drivers License Bureau Alabama (Phenix City, AL)**

**Address:** 1206 7th Avenue, Phenix City, AL 36867

**Phone:** (334) 298-1953

**Hours of operation:** 8AM -11:30AM, Mon, Wed, Fri; 1PM - 4:15PM, Mon, Wed, Fri (first-come, first-served basis)

**Description of Service:** Issues driver's licenses and state identification, Organ donor opportunities, Give the written test exam; Give the driving obstacle course test, Issues driving permits

**Vehicle Tags and Registration (Alabama Russell County)**

**Address:** 1600 Opelika Road, Phenix City, AL 36867

**Phone:** (334)298-1953/1520

**Description of Services:** Obtain new vehicle tags or new registration for vehicle.

**Vehicle Tags and Registration (Georgia-Chattahoochee County)**

**Address:** 100 10th St. Cusseta, GA; mailing address: P.O. Box 117 Cusseta, GA 31805

**Phone:** (706) 989-3897

**Fax:** (706) 989-2005

**Description of Services:** Obtain new vehicle tags or new registration for vehicle.

**Vehicle Tags and Registration (Georgia-Muscogee County)**

**Address:** 100 Tenth Street, East Wing Columbus, GA 31901

**Phone:** (706)653-4208

**Description of Services:** Obtain new vehicle tags or new registration for vehicle.

**Vehicle Tags and Registration (Georgia-Harris County)**

**Address:** 102 North College Street, Hamilton, GA; mailing address: PO Box 152, Hamilton, GA 31811

**Phone:** 706-628-5399

**Description of Services:** Obtain new vehicle tags or new registration for vehicle.

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## EMPLOYMENT ASSISTANCE



### **Employment Readiness Program (ERP)**

**Address:** Building 7; 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-2545

**Internet site:** [Employment Readiness Program - Fort Benning DFMWR](#)

**Hours of operation:** 0800-1630, Monday-Friday

**Description of services:** The Employment Readiness Program provides a link between the areas of career planning and job search through workshops, seminars and one-on-one counseling. The mission is to offer Army Family Members career and job search skills and resources through a cohesive, standardized employment support program. Services include job counseling, job search training, employment and educational information, information on volunteer opportunities, internet job search and assistance in resume writing and goal setting. The purpose of the program is to minimize the employment problems associated with relocation.

### **Georgia Department of Labor-Columbus Career Center**

**Address:** 700 Veterans Parkway Columbus, GA 31902

**Phone:** (706) 649-7423

**Fax number:** (706) 649-1049

**Internet Site:** [www.dol.state.ga.us](http://www.dol.state.ga.us)

**Hours of operation:** 7:30am-5:30pm, Wednesday; 8:00am-4:30pm, Monday, Friday; 7:30am-4:30pm, Tuesday, Thursday

**Area served:** Chattahoochee, Clay, Harris, Muscogee, Quitman, Randolph, Stewart and Talbot Counties, GA

**Description of services:** State employment service; Assistance with re-entry into workplace; Veteran's employment services; Job training programs; Workshops in financial management; Job search technique instruction; WIA (Workforce Investment Act) programs

### **Alabama State Employment Office**

**Address:** 1104-B 280 Bypass Phenix City, AL 36867

**Phone:** (334) 297-1551

**Fax number:** (334) 297-6696

**Hours of operation:** 8:00am-5:00pm, Monday-Friday, (EST)

**Description of services:** Job Development; Job Referral; Job Placement; Testing and Job Counseling; Job Corps; Labor Marketing; Aids veterans and the handicapped in finding employment; Certification for job training.

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## EXCEPTIONAL FAMILY MEMBER SERVICES



### **Martin Army Community Hospital (MACH) EFMP-Medical Enrollment Services/Screening**

**Address:** Building 9200, First Floor, Room 175-65 MACH Fort Benning, Georgia

**Phone:** 706-544-1133

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** EFMP is an Army program which ensures appropriate care is available for family members with special educational and health care needs. Soldiers are required to enroll their exceptional family member(s) to ensure assistance in obtaining the best possible assignment so that the needs of the family member can be met. It is Army policy to assign soldiers with exceptional family members to areas where their families' needs can be met; soldiers remain eligible for worldwide deployment. Permanent Change of Station (PCS) screening is normally done by appointment. Please call as soon as you become aware of a pending overseas or stateside movement.

### **Exceptional Family Member Program (EFMP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-2524

**Internet site:** [Exceptional Family Member Program - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** Department of the Army program designed to assist the Soldier who has a special needs Family Member with physical, emotional, or intellectual disorder that limits the person's ability to take part in activities with peers and requires special treatment, therapy, education, training, or counseling.

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## **Educational and Developmental Intervention Services (EDIS)**

**Address:** Building 2412, Indianhead Road, Fort Benning, GA

**Phone:** 706-545-3835/1161/5560

**Fax:** 706-545-5572

**Internet site:** <http://www.edis.army.mil/>

**Description of Services:** Ft. Benning provides early intervention services in accordance with the Individual with Disabilities Education Act (IDEA) to all infants and toddlers (children birth to age three) with developmental delays, and their families, who are entitled to education from the Department of Defense schools on Ft. Benning. We offer a wide array of services that include but is not limited to developmental screenings, developmental tracking, full developmental evaluations, service coordination, speech-language therapy, special instruction, behavior management intervention, nursing services, nutritional counseling, feeding therapy, physical therapy, and occupational therapy. In addition, we offer an extensive lending library of books, toys, and special equipment to the families we serve.

## **Tricare Extended Care Health Option (ECHO)**

**Phone:** – Application packets – 1-800-447-6072. ABA therapy and Autism Demonstration Program – 877-411-9796

**Internet site:** [www.humana-military.com](http://www.humana-military.com)

**Description of services:** TRICARE ECHO provides financial assistance **only** for active duty family members with specific qualifying mental or physical conditions. ECHO provides benefits **not** available through the basic TRICARE program, such as coverage for: •Assistive services (*e.g., those from a qualified interpreter or translator*); Durable equipment, including adaptation and maintenance; Expanded in-home medical services through TRICARE ECHO Home Health Care (EHC); Medical and rehabilitative services; In-home respite care services (*can **only** be used in a month when at least one other ECHO benefit is being received*); ECHO respite care—up to 16 hours per month (*limited to the 50 United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and Guam*); EHC respite care—up to eight hours per day, five days per week for those who qualify (**Note:** The EHC benefit cap is equivalent to what TRICARE would reimburse if the beneficiary was in a skilled nursing facility); Training to use assistive technology devices; Institutional care when a residential environment is required; Special education (*which can include applied behavioral analysis*); Transportation under certain limited circumstances (*includes the cost of a medical attendant when needed to safely transport the beneficiary*)

## **Easter Seals of West Georgia, Inc.**

**Address:** 2515 Double Churches Road Columbus, GA

**Phone:** 706-660-1144; For Emergencies or after hour 706-660-1216

**Fax:** 706-660-1146

**Website:** [Easter Seals West Georgia: Services for Children and Adults with Disabilities and Special Needs](http://www.eastersealswestgeorgia.org/services-for-children-and-adults-with-disabilities-and-special-needs)

**Hours of operation:** Monday-Friday 0800-1800

**Intake procedure:** Written application required; self, professional and/or agency referral acceptable; medical records required

**Eligibility requirements:** Children, youth and adults with disabilities; age 6 weeks through adulthood

**Description of services:** Therapeutic child care facility, Preschool classes, After-school care, Speech, occupational, and physical therapies are available, Adult day services, Daily living skills, Social Interaction, Community Integration, Family support respite care, Information and Referral, Outreach advocacy, Day habilitation, Individual program plan is designed and implemented for each participant, Educational opportunities - Internships and student observations

## **May Institute, Southeast Regional Autism Center**

**Address:** 705 17th Street, Suite 401 Columbus, GA 31901

**Phone:** 706-571-7771

**Fax:** 706-571-7765

**Website:** [http://www.mayinstitute.org/about/our\\_organization.html](http://www.mayinstitute.org/about/our_organization.html)

**Description of Services:** The May Institute, Southeast Regional Autism Center offers support to military families stationed at Fort Benning and other bases across the Southeast who are seeking access to autism services. As one of the nation's largest employers of BCABAs and CBAs, we are committed to making our services accessible to military families who have children with autism spectrum disorders (ASD). May Institute services are based on applied behavior analysis (ABA), the only treatment reimbursed by TRICARE's ECHO program and the Autism Demonstration Project for military families with children with ASD.

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**New Horizons Community Service Board**

**Address:** 2100 Comer Avenue Columbus, GA 31907

**Phone:** 706-596-5583

**Fax:** 706-596-5589

**Website:** <http://www.newhorizonscsb.org/Counties.htm>

**Description of Services:** New Horizons Community Service Board provides ongoing, accessible and affordable services with experienced and trained staff to persons with mental health needs, developmental disabilities and addictive diseases. The primary goal of the organization is to promote well-being, independence and recovery for the individuals served.

**\*Disclaimer\***

**More comprehensive listing of services and agencies are available  
Please contact ACS EFMP office at 545-4043.**

## FINANCIAL PLANNING/DEBT MANAGEMENT



### **Financial Readiness Program (FRP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** (706) 545-7517/4043

**Hours:** 8:00am-4:30pm; Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Description of services:** Financial Readiness provides personal financial management education and assistance. Classes are available in banking and credit union services, checking account management, budget planning and record-keeping, credit use and abuse, debt liquidation, consumer rights and obligations, insurance, saving and investing (including Thrift Savings Program), and personal financial planning for military families (deployment, PCS, etc.). Financial Readiness provides individual counseling, consumer information and resources, and assistance in filing consumer complaints. Financial Readiness provides initial and on-going training for Command Financial NCO to allow them to serve within their battalion.

### **Family Subsistence Supplemental Allowance (FSSA) Program**

The FSSA Program is a voluntary program and may help Soldiers avoid the need for food stamps by providing eligible Soldiers with additional pay that ensures their Family income is above 130% of the poverty level. There are numerous factors to consider regarding this program. Financial Readiness conducts the required assessment counseling for soldiers. Information classes and screening on the FSSA program may be obtained by contacting the Financial Readiness Program or <https://www.dmdc.osd.mil/fssa/>

### **Army Emergency Relief**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, Georgia 31905

**Phone:** (706) 626-0189/545-4043

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Description of services:** AER provides no-interest loans to active and retired Service Members and their Families for emergencies in the areas of rent/mortgage, emergency travel, food utilities, essential POV, funeral expenses ect.

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### **Consumer Credit Counseling Service**

**Address:** 1350 15th Avenue, Columbus, GA 31902

**Phone:** (706) 327-3239, (706) 845-7204 La Grange Office, (800) 757-2227

**Fax number:** (706) 327-5750

**Internet Site:** [www.cccs-wga.com](http://www.cccs-wga.com)

**Hours of operation:** 8:00am-6:00pm; Monday-Thursday; 8:00am-12:00 Noon Friday

**Area served:** East Alabama; West Central Georgia

**Description of Services:** Financial education, Debt management plan, Housing counseling, Tax return preparation, Pre-filing bankruptcy credit counseling, Pre-discharge debtor education, Financial counseling service that assists individuals with money management, Offers help on budgeting and debt reduction, Provides credit education, Free Credit Reporting Seminar (limited to 25 people).

### **Office of the Staff Judge Advocate (Income Tax Center)**

**Address:** Bldg 328, 7250 Ingersol Street, Fort Benning, GA 31905

**Phone:** (706) 545-4267/3281

**Fax number:** (706) 545-1528

**Hours of operation:** 8:00am-5:00pm, Monday-Friday

**Eligibility requirements:** Military active duty; retirees and dependents

**Area served:** Fort Benning, GA

**Description of services:** Free Tax Assistance, Ad Valorem Taxes, Offers Legal Services ex.: Wills, Power of Attorney, Notary Service, Adoption Assistance, Consumer Information

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## FOOD BANK/ ASSISTANCE



### **Army Emergency Relief**

**Address:** Address: Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 626-0189/545-4043

**Website:** [www.aerhq.org](http://www.aerhq.org)

**Hours:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Description of services:** food vouchers available as funds are available. AER provides no-interest loans to active and retired Service Members and their Families for emergencies in the areas of rent/mortgage, emergency travel, utilities, essential POV, and funeral expenses, A Commander can approve a loan up \$1,000.00 under Commanders Referral Program. Scholarships are also available for spouses and children of active, retired and deceased service members at the following

### **Chaplain's Family Life Center**

**Address:** Bldg 2606, Soldiers Plaza, Fort Benning, GA 31905

**Phone:** (706) 545-2288/1760

**Hours of Operation:** 8:00am-4:30pm, Monday-Friday; closed on all Training Holidays and Federal/National Holidays

**Description of services:** Food Vouchers available as Funds are available, for one time only assistance and amounts are based upon family size and need. Applicants are recommended by Chaplin or Service Members Command. The religious program also consists of family counseling, enrichment programs, parenting skills and couples' communication seminar.

### **Angel Food Ministries**

#### **Fourth Street Missionary Baptist Church**

**Address:** 222 5th Street, Columbus, GA 31901

**Phone:** (706) 324-2055

**Fax number:** (706) 324-1178

**Internet Site:** [www.angelfoodministries.org](http://www.angelfoodministries.org) or [www.4thst.org](http://www.4thst.org)

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### **Grace Baptist Church**

**Address:** 2915 14<sup>th</sup> Street, Columbus, GA 31904

**Phone:** (706) 323-9161

**Internet Site:** [www.angelfoodministries.org](http://www.angelfoodministries.org)

**Fees charged:** \$30 per unit of food; EBT card can be used (go to office for EBT payment)

**Area served:** Georgia, Alabama no residency required

**Description of services:** Food sales and distribution are handled by church host sites. Orders and payments are collected by the host sites during the first part of each month. It's both a Bargain and a Blessing!

Sample Menu

1 package chicken nuggets

5 bagels

4 8-oz hamburger steaks

2-lb bag of onions

4 6-oz pork chops

4 Delicious Apples

1.5 lb. thick bacon

5 Bananas

1 dozen eggs

1 Gourmet Pie

2-lb bag of frozen French fries

\* Low cost food, The units have approximately 14 items per unit, which consist of meats, vegetables, staples, and fruits. Food value is \$40-\$50 for a \$25 purchase cost. One unit assists a family of 4 about a week and a senior citizen for close to a month. There is no limit on the number of units that may be purchased. There is a deadline each month for the orders to be placed. You must bring your receipt and a large box to pick up your order

### **Mission Columbus Central**

**Address:** 3679 Steam Mill Road, Columbus, GA 31906

**Phone:** (706) 322-7757

**Fax:** (706) 322-7758

**Hours of operation:** 9:00am-5:00pm, Monday-Friday

**Intake procedure:** Telephone, walk-in, must have referral from one of our churches, DFACS, mental health, food stamps or helping agency

**Area served:** Muscogee County, GA

**Description of services:** Food Pantry - available once every 90 days, Clothing Bank - available once every 60 days, JOB Club, GED, Computer Classes, Medical Clinic

### **St. Anne's Outreach**

**Address:** 502 Kay Circle, Columbus, GA 31907

**Phone:** (706) 568-1592 please call for appointment

**Hours of operation:** 9:00am-11:30am, Monday-Thursday (Please Call First For Appointment For Financial Help)

**Intake procedure:** TELEPHONE FOR AN APPT/ Referral required for food if on food stamps; referral required for other assistance if receiving TANF

**Eligibility requirements:** Financial help is once in a lifetime only

**Description of services:** Food pantry, three day supply of food-once a year only w/o referral from DFACS; seven day supply of food-once every three months with DFACS referral (walk-ins for food pantry only)

Utility assistance (not deposit) when available; the last \$30 on the past due amount (**Appointment needed**) (**Financial Assistance Once Every 2 Years**)

Pampers for babies and the elderly

Assist with Thanksgiving ,Assist with Christmas

### **Women, Infants, and Children (WIC)**

**Address:** 2613 Linsky Street Ft. Benning, GA 31905

**Phone:** (706) 682-8455

**Fax:** (706) 682-6783

**Hours of operation:** 9:00am-5:00pm, Monday-Friday

**Intake procedure:** Telephone for appointment

**Description of services:** WIC safeguard the health of low-income women, infants, and children up to age 5 who are at nutrition risk by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care. Food, nutrition counseling, and access to health services are provided to low-income women, infants, and children under the Special Supplemental Nutrition Program for Women, Infants, and Children, popularly known as WIC. WIC provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children who are found to be at nutritional risk.

### **Department of Family & Children Services (DFCS)**

The **Division of Family and Children Services (DFCS)** is the part of DHR that investigates child abuse; finds foster homes for abused and neglected children; helps low income, out-of-work parents get back on their feet; assists with childcare costs for low income parents who are working or in job training; and provides numerous support services and innovative programs to help troubled families.

#### **Chattahoochee County-DFCS**

**Address:** 209 McNaughton Street Cusseta, GA 31805

**Phone:** (706) 989-3681

**Fax number:** (706) 989-1066

**Hours:** 8:00am – 5:00pm, Monday - Friday

**Intake procedure:** Walk-in; by appointment

**Area served:** Fort Benning, GA; Chattahoochee County, GA

#### **Muscogee County-DFCS**

**Address:** 2100 Comer Avenue Columbus, GA 31906

**Phone:** (706) 649-7311

(706) 649-7549 or (706) 649-1370 to report abuse during office hours

(706) 573-3936 to report abuse after office hours or call **911**

**Fax number:** (706) 649-1342

**Hours of operation:** 8:00am – 5:00pm, Monday – Friday, Office of Abuse: 7:30am-11pm, Monday - Friday and  
After hours and weekends: 11pm-7:30am

**Intake procedure:** Walk-In, by appointment

**Area served:** Muscogee County, GA

#### **Harris County-DFCS**

**Address:** 134 N. College Street Hamilton, GA 31811

**Phone:** (706) 628-4226

**Fax number:** (706) 628-5392

**Hours of operation:** 8:00am – 5:00pm, Monday – Friday

**Intake procedure:** Telephone, walk-in

**Area served:** Harris County, GA

#### **Russell County-DFCS**

**Address:** 1003 25th Avenue, Phenix City, AL 36869

**Phone:** (334) 214-5780

(334) 298-6535 to report abuse or neglect

(334) 214-5831 Food Stamp Program

**Fax number:** (334) 297-0604

**Hours of operation:** 8:00am – 4:30pm, Monday – Friday, Closed Holidays

**Intake procedure:** Varies depending on program; emergency walk-ins accepted

**Area served:** Russell County, AL

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## **Family Subsistence Supplemental Allowance (FSSA)**

### **Financial Readiness Program**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-8309

**Internet site:** [Financial Readiness & Assistance - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

### **Eligibility Requirements:**

**Description of services:** This is a program to increase the Basic Allowance Subsistence (BAS) and remove military families from the food stamp program. Service members on active duty receiving full or partial BAS are eligible. FSSA is voluntary, if the SM is in a non-pay status; they are not eligible for FSSA. This does not include SMs who receive no pay due because of deductions and collections. It does apply to Soldiers in AWOL status. Maximum entitlement is \$500.00 per month. A family that does not qualify for food stamps may qualify for FSSA. Financial Readiness Program (FRP) may pre-screen and counsel potential applicants, or SM may obtain the application, which is online at: [www.dmdc.osd.mil/fssa](http://www.dmdc.osd.mil/fssa)

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# HOSPITALS



## **Martin Army Community Hospital (MACH)**

**Address:** Bldg 9200, 7950 Martin Loop, Fort Benning, GA 31905

**Phone: Hospital Information** (706) 544-2041/2042

**Care Line:** (706) 544-2273

**Emergency Room** (706) 544-1502

**Pharmacy: (Main)** (706) 544-3319

**Pharmacy Refill:** (706) 544 1583

**Occupational Health:** Bldg 2630 (706)545-2186

**Community Health Nurse:** Bldg 2631 (706) 545-4041

**TRICARE:** (706) 544-1430

**Chief, HMD:** (706) 544-1384

**Health Benefits Advisors:** (706) 544-1347/706-544-3461

**Beneficiary Services Branch:** (706) 544-3435

**Data Services Branch:** (706) 544-4255

**Website:** <http://www.martin.amedd.army.mil/ps/index.html>

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## **Bradley Center**

**Address:** 2000 16th Avenue, Columbus GA 31901

**Phone:** (706) 320-3700

**Internet Site:** <http://www.sfhga.com/index.asp?pageId=402>

**Forms of Payment Accepted:** Self payment, Medicare, Medicaid, Private health insurance, Military insurance

**Special Language Services:** ASL or other assistance for hearing impaired

**Primary Focus:** Mental health and substance abuse services

**Services Provided:** Substance abuse treatment, Detoxification

**Description of services:** Hospital inpatient, Partial hospitalization/day treatment

Special Programs/Groups: Children, Adolescents, Adults, Senior Adults, Persons with co-occurring mental and substance abuse disorders, DUI/DWI offenders, Criminal justice, Military clients

## **Medical Center**

**Address:** 1800 10th Ave # 100, Columbus, GA 31901

**Phone:** (706) 571-1000

**John B. Amos Cancer Center:** (706) 320-8700

**Children's Miracle Network:** (706) 660-6559

**Internet Site:** <http://www.columbusregional.com/crhs.aspx?nd=35>

**Description of Services:** The Medical Center, a 413-bed acute care facility located in Columbus, Georgia, offers highly specialized acute care services, many of which are available nowhere else in the region. As one of only six regional prenatal centers in the region, The Medical Center is entrusted with the care of infants from 27 Georgia and Alabama counties. The Center also provides advanced emergency services across 13 Georgia counties as a Level 2 trauma center, and a comprehensive range of rehabilitation services including physical, occupational and speech recovery.

John B. Amos Cancer Center is a comprehensive, multi-disciplinary cancer center accredited by the Commission on Cancer of the American College of Surgeons – the only treatment center to be so named in the Columbus, Georgia service area.

Columbus Regional Children's Center in The Medical Center offers the region's only dedicated pediatric program, including a full-service Pediatric Intensive Care Unit (PICU). The Center addresses the special needs of children and their families through unique décor designed to put children at ease, private and semi-private rooms, specialized rooms for oncology patients, and amenities for family members. A child life specialist eases the trauma a hospital visit can cause for a child or family.

Family Medicine Residency Program - The Medical Center has been home to the Family Medicine Residency Program since 1972. The nationally recognized program, which was the first of its kind in Georgia and one of the first in the Southeast, has graduated more than 300 family physicians

## **Doctors Hospital**

**Address:** 616 19th Street, Columbus, GA 31901

**Phone:** (706) 494-4262

OB Class Registration: (706) 494-4379

One Baby Place Registration: (706) 494-4474

Patient Advocacy Care Line: (706) 494-4900

Rehabilitation Services: (706) 494-4393

Sleep Disorder Center: (706) 653-0046

**Internet Site:** <http://www.doctorshspt.com>

**Description of Services:** Doctors Hospital, a 219-bed, full service facility, is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).

In addition to full medical and surgical services, Doctors Hospital also offers: Business Health, Cardiac Catheterization, Emergency Department, One Baby Place, Outpatient Surgery, Radiology, Rehabilitation Services, Sleep Disorders Center, Telemetry/CCU and Women's Imaging Center.

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### **Saint Francis Hospital**

**Address:** 2122 Manchester Expressway, Columbus, GA 31904

**Phone:** (706) 596-4000

**Outpatient Pharmacy:** (706) 320-3078

**Internet Site:** <http://www.sfhga.com/index.asp>

**Description of services:** In addition to providing a full range of inpatient, outpatient and emergency room services at its hospital, St. Francis offers: High quality cardiac care, including the area's only open heart surgery program, At The Patrick Heart Institute of St. Francis, Outstanding orthopedic care through the St. Francis Orthopedic Institute Top-notch surgical services through the St. Francis Center for Surgical Care, Pain management and relief from back and neck pain at the St. Francis Spine and Neurosurgery Center; Women's health care services at the Center for Breast Health Assisted living at beautiful Franciscan Woods; Safe, compassionate mental health care through The Bradley Center St. Francis Hospital, a not-for-profit, 376-bed community hospital in Columbus, Ga., strives daily to provide you, your family, your friends and your neighbors with an unsurpassed quality of care, the highest levels of patient safety and outstanding customer service

### **Hughston Orthopedic Hospital**

**Address:** 6262 Veterans Parkway, Columbus, GA

**Phone:** (706) 324-6661, 1-800-331-2910

**Hughston Rehabilitation Phone:** (706) 494-3123

**Internet Site:** <http://www.hughston.com/index2.html>

**Description of services:** We are responsible to ensure that our patients receive only the highest level of quality treatment for musculoskeletal injury and disease. This responsibility includes the understanding of all aspects of human performance, the application of techniques and procedures learned through sports medicine, research, education and training focused on improving the quality of life for everyone.

### **Jack Hughston Memorial Hospital**

**Address:** 4401 River Chase Drive, Phenix City, AL 36867

**Phone:** (334) 732-3000

**Fax:** 334-732-3020

**Internet Site:** <http://www.jackhughstonmemorialhospital.com/index.html>

**Description of services:** Jack Hughston Memorial Hospital features open views of the Chattahoochee Valley, easily accessible registration, waiting area, dining area, and outdoor terrace, easy navigation, carefully placed entrances and exits, and separate staff corridors. In addition to providing the region with high-quality healthcare, the 70-bed, 110,000 square-foot facility has also brought almost 200 jobs to the area so far with an annual payroll of \$16 million - making it one of Phenix City's largest employers. Jack Hughston Memorial Hospital is a full-service facility, including Surgical services, an eight-bed Intensive Care Unit, proposed Cardiac Cath Lab, full-service Diagnostic Imaging Department with a 64-Slice CT Scanner, MRI, mammography, X-Ray, ultrasound and nuclear medicine, and a 24-hour Emergency Services Department to support 30,000

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## HOUSING/MOVING INFORMATION



### **Housing Referral Office**

**Address:** Soldiers Plaza, Building 2619

**Phone:** (706) 545-6610/3921

**Hours of operation:** 0800-1700

**Description of services:** The Housing Services Office offers a one-stop shop for all things housing related. Soldiers' looking to rent an apartment or buy a house, the housing referral office has the answers, listing, etc. All Soldiers in-processing to Fort Benning are required to visit the office before going on permissive TDY to find a place to live.

### **Housing Division (VILLAGES OF BENNING)**

**Address:** Bldg 121 601 Lumpkin Road, Fort Benning, GA

**Phone:** (706)685-3939

**Fax:** (706)689-9897

**Hours of operation:** 0830-1730hrs, Monday – Friday (closed Weekends and Holidays)

**Description of Services:** On post housing office and Point of Contacts for various management offices and services.

### **Villages Management Offices:**

**Custer/Uptoi Village** (706)685-3930

**Davis/Bouton Village** (706)685-3940

**East Main Post/Perkins/McDonald/Norton Village** (706)685-3925

**Indianhead Village** (706)685-3933

**McGraw Village** (706)685-3935

**Patton Village** (706)610-5300

**Maintenance (After Hours Emergencies):** (706)685-3929, 545-4857/3156

**Quarters cleaning (refer to Village Mgmt. Office):** 545-3107

**Housing List:** (706)685-3939

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### **Relocation Readiness Program (RRP) Lending Closet**

**Address:** Address: Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4485/0403

**Fax:** 706-545-0443

**Internet site:** [Relocation Readiness Program - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

#### **Description of services:**

Relocation Readiness is a comprehensive program designed to assist Soldiers and Families with transfers and relocations throughout the Permanent Change of Station (PCS) cycle. Workshops, counseling and support focus on pre-move planning, moving, and settling into a new community. The mission of Relocation Readiness is to minimize the stressors of relocation by offering skills and resources to Soldiers and Families that simplify the moving process. Programs offered by RRP include: Sponsorship Training, Welcome Packets, Newcomer's Orientations, Relocation Packets, Multicultural Services (English as a Second Language service and Citizenship Information), Utilities Coordination Center (phone center available to Soldiers to turn on utilities for their residence), and Lending Closet (basic household items and limited infant items on loan until household shipment arrives)

### **Transportation Information (Personal Property Shipment Office):**

**Address:** Bldg 2611, 7210 Linskey Avenue, Fort Benning, GA 31905

**Phone:** (706) 545-0629/3739

**Hours of operation:** 0800 – 1700 (Monday, Wednesday-Friday) Overseas Briefings : 0900-1100 every Tuesday (closed Tuesday form 1100-1700)

**Internet Site:** <https://www.benning.army.mil/garrison/dhr/content/Contacts.htm> Click Personnel Readiness Branch.

**Description of Services:** We serve all Fort Benning assigned active component Army personnel and their family members by providing permanent change of station (PCS) orders and information. Services provided include overseas travel information and passport applications, dependents travel tour information, deletions and deferments information.

## IDENTIFICATION CARD/DEERS ENROLLMENT

### **Defense Enrollment Eligibility Reporting System (DEERS)/Identification Card**

**Address:** Building 2638 Linskey Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4068/9085

On-line Appointment: <http://appointments.cac.navy.mil>

**Hours of Operation:** Monday-Friday 8:00am-4:30pm

**Description of Service:** To enroll family members in DEERS and obtain Common Access Card (CAC) for Soldiers, Civilians, eligible Contractors and Identification Cards for Retiree and Family Members. ID Cards can be renewed 90 days prior to expiration date. To obtain a CAC or ID Card, you will need two forms of identification, one must be a picture ID from a local, state or government agency i.e. military ID, driver's license, or passport. Depending on the service you require, other documentation needed might be Marriage Certificates, Birth Certificates, Social Security Card or final Divorce Decree. All documents must be original or certified true copy. The service for DEERS enrollments and ID cards are offered by appointment only. We have a limited number of emergency same day appointments. We open the request for same day appointments at 0800. Emergency same day appointments are scheduled after 1400 that afternoon. Those appointments are given on a case by case basis.

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## LEGAL ASSISTANCE



### **Office of the Staff Judge Advocate**

**Address:** Bldg 2839 Way Street, Fort Benning, GA 31905

**Phone:** (706) 545-3281 or 545-3282

**Fax number:** (706) 545-1528

**Hours of operation:** 8AM-5PM, Mon-Fri

**Intake procedure:** By appointment to meet with an attorney, notarizations done on a walk-in basis

**Eligibility requirements:** Military active duty; retired and dependents

**Area served:** Fort Benning, GA

**Description of services:** Offers legal services; Provides wills; Offers Notary Service; Tax Assistance; Adoption Assistance Support Aid for Dependents; Consumer Information

### **Georgia Legal Services Program, Inc**

**Address:** 1036 1st Avenue Columbus, GA 31901-0176

**Phone:** (706) 649-7493 or (800) 533-3140

(888) 257-9519 Senior Hotline (statewide) age 60 & older

(800) 369-4706 Tenant Hotline (statewide)

**Fax number:** (706) 649-7519

**Internet Site:** [LegalAid-GA.org](http://LegalAid-GA.org)

**Hours of operation:** 9AM-5PM, Mon-Fri

**Intake procedure:** Appointment required; emergency walk-in accepted; telephone intake on three days a week, from 9AM to 12 Noon, Mon, Tues, Thurs

**Eligibility requirements:** Restricted to income eligible U.S. citizens & documented aliens

**Description of services:** Referrals to private attorneys through the Columbus Bar Association; Legal advice and representation to low income clients in the following areas: Domestic relations, Family violence protective orders, Custody, Guardianship, Housing, Evictions, Consumer, Bankruptcy, Welfare benefits, Employment, Civil individual rights, Health Education, Defense of civil lawsuits, Wills/estate planning

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### **Legal Services Alabama**

**Address:** 3320 Skyway Drive Phenix City, AL 36803

**Phone:** (334) 826-6828 or (800) 331-5826

**Fax number:** (334) 826-6830

**Internet Site:** [www.alsp.org](http://www.alsp.org)

**Hours of operation:** 8AM-5PM, EST, Mon-Fri

**Intake procedure:** By appointment

**Eligibility requirements:** Low income, and low to moderate income workers.

**Area served:** Chambers, Lee, Russell and Tallapoosa Counties, AL

**Description of services:** Assists low income people with specific types of civil legal problem excluding criminal cases; Assistance in obtaining divorces in cases of domestic violence; Assists with obtaining protection orders under the Protection from Abuse Act. This is a guide to free and low-cost civil legal services in Alabama. You can get basic information here about your legal rights, learn where to go for legal aid and assistance, and find out about other community resources. The following topics are services they provide: Family and Children Services, Consumer Issues, Public Benefits, Housing, Health Law, Elder Law.

### **National Academy of Elder Law Attorneys, Inc. Sherry B. Goodrum**

**Address:** 8 W. 11<sup>th</sup> Street Suite 200 Columbus, GA 31901

**Phone:** (706) 576-5152

**Fax number:** (706) 576-5450

**Internet Site:** [www.lgmlawfirm.net](http://www.lgmlawfirm.net)

**Hours of operation:** 9AM to 5PM Mon - Fri

**Area served:** Columbus

**Description of services:** Provides a resource of information, education networking and assistance to those who deal with the many specialized issues involved with legal services to the elderly and people with special needs.

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## MORTGAGE ASSISTANCE/FORECLOSURES/EVICTIONS



### **Financial Readiness Program (FRP)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-8309

**Internet site:** [benningmwr.com/acs-financialreadiness.php](http://benningmwr.com/acs-financialreadiness.php)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The Financial Readiness Program offers education, counseling and support services to assist Soldiers and their Families with their financial affairs, including living within their means and investing for the future. The mission is to reduce indebtedness and requests for emergency financial assistance, and to prevent financial difficulties before they arise through classes on money management, credit, financial planning (TSP), and planning for deployment, transition, retirement, or PCS. Individual counseling, contract review, consumer complaint, and debt management are also available.

### **Army Emergency Relief (AER)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-626-0189 or 545-4043/7517

Emergencies call Post Staff Duty Officer and/or Red Cross

**Fax:** 706-626-2747

**Internet site:** [Financial Readiness & Assistance - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** Army Emergency Relief provides no-interest loans and (in some cases) grants to assist with emergency situations. They also provide emergency food vouchers when AER assistance for food. Most of AER assistances are provided as a no-interest loan. If you are not near an Army installation, you can go to any service's relief society or to the local chapter of the American Red Cross. AER provides scholarships for Spouses of active Soldiers and for dependent Children of active, retired, and deceased Soldiers. Scholarship applications are available at [www.aerhq.org](http://www.aerhq.org)

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### **Legal Assistance Division (JAG), Fort Benning**

**Address:** 6970 Vibbert Bldg 359 Avenue Fort Benning, GA 31905

**Phone:** (706) 545-3281 or 545-3282

**Fax number:** (706) 545-1528

**Hours of operation:** 0800-1700hrs, Monday-Friday

**Eligibility requirements:** Military active duty; retired and dependents

**Area served:** Fort Benning, GA

**Description of services:** Offers legal services; Provides wills; Offers Notary Service; Tax Assistance; Adoption Assistance Support Aid for Dependents; Consumer Information

### **Housing Counseling Program**

Urban League of Greater Columbus

**Address:** 802 First Avenue Columbus, GA 31901

**Phone:** (706) 323-3687

**Fax number:** (706) 596-2144

**Hours of operation:** 8:30AM-5PM, Mon-Fri

**Intake procedure:** Telephone; by appointment

**Eligibility requirements:** Priority given to individuals and families who are first time home buyers or going into default

**Area served:** Chattahoochee, Harris, Marion, Muscogee and Troup Counties, GA

**Description of services:** Provides counseling assistance and consumer education to: individuals and families facing loss of single family residences first time home buyers; Banks and mortgage companies are benefited by reducing defaults in purchase through counseling

### **Community Legal Resources, Inc.**

**Address:** 2015 South Lumpkin Road Columbus, GA 31903

**Phone:** (706)221-2661

**Fax number:** (706) 221-2690

**Hours of operation:** 9:00am - 5:00pm Monday through Friday

**Fees charged:** Fees vary from 0 to 70.00 an hour depending on ability to pay, income and nature of the case

**Intake procedure:** Telephone, referral, walk-in, by appointment

**Eligibility requirements:** Case acceptance is reviewed on case by case basis

**Area served:** Muscogee County, Harris County, Chattahoochee County

**Description of services:** Free and discounted legal services are offered in the following areas: Immigration example: (deportation); Landlord/tenant disputes: (eviction) Consumer protection; Criminal Defense: (misdemeanors only); Divorce and family law; Services are limited by income; however, case acceptance is on a case by case basis. Fees vary from 0 to \$70 an hour dependent on income, ability to pay and the nature of the case being considered.

## RAPE/SEXUAL ASSAULT



### **FAP Sexual Assault Response Program (SARP)**

**Address:** Building 241, 2<sup>nd</sup> Floor; Miller Hall on Baltzell Ave

**Phone:** 706-545-8740 or 7594

**FAX:** 706-545-9985

**Internet Site:** [www.benningmwr.com/acs-familyadvocacy.php](http://www.benningmwr.com/acs-familyadvocacy.php)

**Hours of operation:** Monday – Friday 0800 – 1630

**Description of Services:** SARP Program is a comprehensive program that provides intervention and support services to victims of sexual assault 24 hours a day, 7 days a week. The program is managed by the Family Advocacy Program Manager (FAPM) and is operated by the Installation Sexual Assault Response Coordinator (SARC). The SARC and/or Victim Advocates (IVA) are on call 24/7 at (706) 566-7393 to ensure victims are properly advised of their options for restricted and unrestricted reporting.

**Restricted Reporting:** Restricted reporting allows a Soldier who is a sexual assault victim, on a confidential basis, to disclose the details of his/her assault to specifically identified individuals and receive medical treatment and counseling, without triggering the official investigative process.

Soldiers who are sexually assaulted and desire restricted reporting should report the assault to:

- Sexual Assault Response Coordinator (SARC) or Victim Advocate (IVA)
- Unit Victim Advocate (UVA)C
- Chaplain
- Healthcare Provider

**Unrestricted Reporting:** Unrestricted reporting allows a Soldier who is sexually assaulted and desires medical treatment, counseling, and an official investigation of his/her allegation to use current reporting channels (for example, the chain of command or law enforcement), or he/she may report the incident to the SARC or the on-call victim advocate. Upon notification of a reported sexual assault, the SARC will immediately notify a victim advocate

**ACTIVE DUTY PERSONNEL SHOULD CALL (706) 566-7393 – 24/7 TO REPORT A SEXUAL ASSAULT**

**Services for Non-Active Duty:** Victim advocacy services are available to family members and civilians, although there are no reporting options. Reports of sexual assault should be made to law enforcement:

**Fort Benning Military Police:**

**Address:** Nelson Bldg 215 Fort Benning, GA 31905

**Phone:** (706) 545-5222

**Columbus Police Department:**

**Address:** 510 10<sup>th</sup> street Columbus, GA 31902

**Phone:** (706) 653-3205, 3231, 3000

**Phenix City, AL Police Department:**

**Address:** 1111 Broad Street Phenix City, AL 36867

**Phone:** (334) 448-2800, 2802

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<b><u>Fort Benning Points of Contact</u></b>	<b><u>Phone Numbers</u></b>
Family Advocacy Program	(706) 626-2614/545-7594
Sexual Assault 24/7 Response Line	(706)566-7393
Social Work Service	(706)545-1661
Military Police	(706)545-5223
Chaplains Family Life Center	(706)545-1760
Duty Chaplain	(706)545-2218
MACH Emergency Room	(706)544-3712
MACH Behavioral Health	(706)544-3590/3690
Army Substance Abuse	(706)545-8362/4821
Military One Source	1-800-342-9647
Post Staff Duty Officer	(706) 545-2218

<b><u>Off Post Points of Contact</u></b>	<b><u>Phone Numbers</u></b>
Hope Harbour	(706)324-3850
Georgia Domestic Violence Hotline	1-800-334-2836
Alabama Domestic Violence Hotline	1-800-650-6522
Crisis Center of Russell County	(334)297-4401
Columbus Police Department	(706)653-3000
Sheriffs Department	(706)653-4225
Columbus Sexual Assault Hotline	(706)571-6010
Rape Abuse & Incest National (RAINN)	1-800-656-4673
Dept of Family & Children Services	(706)649-7311
Solicitor Generals Office	(706)653-4327
Georgia Legal Services	1-800-533-3140
Pastoral Institute	(706)649-6500
The Family Center	(706)327-3228
Children's Tree House	(706)327-9612
Columbus Homeless Taskforce	1-800-341-9371
Bradford Health Services	(706)649-3075
Project Rebound	(706)221-4830
CONTACT (24 hour hotline)	211 or (706)327-3999

**Family Life Chaplain Training Center**

**Address:** 7204 Collins Loop, Building 2606, Soldiers Plaza, Fort Benning, GA 31905

**Phone:** (706) 545-1760; 545-5301

After Hours call the on-call Chaplain 545-2218

**Fax number:** (706) 545-5254

**Hours of operation:** 9:00am-5:00pm, Monday-Friday

**Intake procedure:** By appointment, with some walk-in availability; Professional services offered in a caring environment to

all active duty and reserve Soldiers, retirees, DoD Civilians, and family members regardless of nationality, race, ethnicity, gender or religion.

**Description of services:** Our center offers Chaplains and civilian counselors who are specially trained in diverse counseling methods, who are here to empower you with the self-awareness, knowledge, and skills you need in your life's journey. We are ready to serve you and your family, and work around your busy schedule to meet your needs. All counseling sessions are completely confidential and free! Join the thousands of all ages, ranks, and walks of life who have taken advantage of our services.

Specializing in:

- Individual Counseling
- Marriage Counseling
- Counseling for Children
- Deployment and Combat Stress Issues
- Overcoming Addictions
- Anxiety, Depression and Fear
- Effective Parenting
- Anger
- Infidelity or Divorce
- Spiritual Issues
- And Other Personal Concerns

### **Sexual Assault Support Center, Inc.**

**Address:** PHYSICAL ADDRESS IS CONFIDENTIAL

**Phone:** (706) 571-6010 Hotline or (706) 571-1908 Office

**Fax number:** (706) 660-6197

**Hours of operation:** Office: 9AM-5PM, Mon-Fri; hotline: 24 hours, 7 days

**Intake procedure:** Telephone; walk-in to hospital

**Eligibility requirements:** Victims of sexual assault and family, friends, support, etc.

**Area served:** Chattahoochee, Harris, Marion, Muscogee, Talbot, Taylor Counties, GA

**Description of services:** Support of rape victims during hospital exams, police interrogation and during trial period if victim prosecutes; Answering service patches call which takes phone number and a volunteer will call back in 10-15 minutes.

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### **Russell County Rape Crisis Response, Russell County Tri-Aid, Inc.**

**Address:** 910 14th Street Phenix City, AL 36867

**Phone:** (334) 297-4401 24-hr hotline; call collect long dist. (334) 297-4484 Office (800) 650-6522 Toll Free 24 hr. hotline

**Fax number:** (334) 297-4445

**Hours of operation:** Office: 9AM-5PM, Mon-Fri; 24/7 hotline

**Fees charged:** Varies with service provided

**Intake procedure:** Telephone; walk-in; by appointment

**Eligibility requirements:** Adult male or female victim of rape committed in Russell County, AL; must come to Local Hospital, police, sheriff

**Area served:** Russell County, AL; Phenix City Police jurisdiction

**Description of services:** Provides volunteers who are trained to respond to Local Hospital when there is a victim/survivor of rape; Minors who are present are attended by the Russell County Department of Human Resources; Referral chart for follow-up treatment; Financial assistance may be used for medical treatment, counseling, possible repairs to a home, car, etc., which may have been damaged during the commission of a crime.

# SCHOOLS



## **Fort Benning Schools**

Superintendent: (706) 545-2915  
Deputy Superintendent: (706) 545-3500  
General Information: (706) 545-7276  
School Liaison: (706) 545-3062  
Website: <http://www.am.dodea.edu/benning/>

### **Dexter**

Principal-----545-3424  
Cafeteria-----545-7772  
Nurse-----545-7770

### **Faith**

Principal-----545-5524  
Assistant Principal-----545-7779  
Cafeteria-----545-7799  
Counselor-----545-7422/7795/7785  
Nurse-----545-4038

### **Lloyd**

Principal-----544-9411/8964  
Cafeteria-----544-9284  
Nurse-----544-8969

### **McBride**

Principal-----544-2342/9411  
Cafeteria----- (706)682-0949  
Nurse-----544-3321

### **Patch**

Principal-----545-3626

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**Stowers Elementary**

Main Office-----544-2312

**White**

Principal-----545-4623

Cafeteria -----545-5476

**Wilson**

Principal-----545-5723

Cafeteria -----545-7338

**Chattahoochee County School District**

**Address:** 326 Broad Street, Cusseta GA 31805

**Phone:** (706)989-3648/3774

**Website:** <http://www.chattahoochee.k12.ga.us/>

**Muscogee County School District**

**Address:** 514 Morris Road, Columbus, GA 31906

**Phone:** (706) 683-8741; **Main Office:** (706)748-2000; **Student Assignments:** (706)748-2220/2222

**Roberts Center Student Registration**

**Address:** 539 Brown Avenue, Columbus, GA 31906

**Phone:** (706)748-2221

**Website:** <http://www.mcsdga.net/>

**Harris County School District**

**Address:** 132 Barnes Mill Road Hamilton, GA

**Phone:** (706) 628-4206

**Website:** <http://harriscounty.ga.schoolwebpages.com/education/district/district.php?sectionid=1>

**Russell County School District**

**Address:** 506 14<sup>th</sup> Street, Phenix City, AL 36867

**Phone:** (334)298-6845

**Website:** <http://www.russellcountyschools.org/>

**Lee County School District**

**Address:** 2410 Society Hill Road, Opelika, AL 36801

**Phone:** (334) 705-6000

**Website:** <http://www.lee.k12.al.us/>

## SUICIDE/DEPRESSION



### **Army Substance Abuse Program (ASAP)**

**Address:** Garrison ASAP, Building 241, Baltzell Avenue, Fort Benning, GA 31905

**Phone:** (706) 545-5441/4415

24 Hour Crisis Line: Military One Source 1-800-342-9647

Suicide Prevention Lifeline: 1-800-273-TALK(8255)

**Internet Sites:** <https://www.benning.army.mil/garrison/dhr/asap/>  
<http://www.army1.army.mil/hr/suicide/>  
[www.MilitaryOneSource.com](http://www.MilitaryOneSource.com)  
[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Hours of Operation:** 8:00am-5:00pm – Monday thru Friday

**Eligibility Requirements:** Active Duty all branches, Army Reserve, National Guard, Family Members, and DoD Civilians can participate in training opportunities.

**Area Served:** Ft Benning, GA

**Description of Services:** To support Commanders in providing suicide awareness, prevention, intervention and postvention training/support to Soldiers, Family Members, and DA Civilians with programs and training opportunities to include: suicide awareness/prevention training, Applied Suicide Intervention Skills (ASIST), Staff Inspection Program, Suicide Response Team, and Suicide Response Drills at Unit level.

### **Military Family Life Consultants (MFLC)**

**Address:** Building 7, 7117 Baltzell Avenue, Fort Benning, GA 31905

**Phone:** 706-566-1033 or 706-505-7751 or 706-545-4043/7517

**Fax:** 706-545-2545

**Internet site:** [www.benningmwr.com/acs-familyadvocacy](http://www.benningmwr.com/acs-familyadvocacy)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?**

Military and Family Life Consultants (MFLC's) provide solution oriented consultations to individuals, couples, Families, and groups. The MFLC program is designed to provide support and assistance to active duty Soldiers, National Guard & Reserve, military Family Members, retirees, and civilian personnel. MFLC's can help people who are having trouble coping with concerns and with issues of daily life. MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*Duty to warn does apply in cases of threat to self, others, and any reportable abuse issues\*

### **Child and Youth Behavioral – Military Family Life Consultants (CYB-MFLC)**

**Address:** Building 1056, Baltzell Avenue Fort Benning, Georgia 31905

**Phone:** 706-545-2079

**Internet site:** [Military and Family Life Consultants - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** **Need to Talk to Someone?**

Military and Family Life Consultants (CYB-MFLC's) provide solution oriented consultations to youth enrolled with youth services. The CYB-MFLC program is designed to provide support and assistance to the youth of, Active Duty, National Guard & Reserve, military Family Members, MFLC's can help youth who are having trouble coping with concerns and with issues of daily life. CYB-MFLC's have flexible appointment times and meeting locations. Sessions are CONFIDENTIAL\*, no records kept and the service is completely FREE.

\*CYBC-MFLC's are mandated reporters of child abuse, domestic violence, and duty to warn situations, otherwise services are private.

### **Social Work Service (SWS)**

**Address:** Soldiers Plaza, Bldg 2625, Fort Benning, GA 31905

**Phone:** (706) 545-1616/3308

**Hours:** 8:00am-4:30pm, Monday-Friday closed on Holidays

**Eligibility Requirements:** Active Duty Soldiers all branches, Army Reserve, National Guard, and Family Members

**Description of services:** The mission of Social Work Service is to provide comprehensive social services to patients, their families, and the military community. As a minimum, Social Work Service will include a Family Advocacy Program, Discharge Planning Service and Deployment Cycle Clinic. Social Work Service is here to provide professional counseling, consultation, and other social services to you and your family for individual and family well-being. Social work counseling is available for the following situations: parents of seriously ill children; pregnant teenage girls, single active duty women, and women contemplating abortion; patients with illness or injury that call for adjustments in their own or in their family's lifestyle; patients with long-term illness; patients undergoing major surgery; need for information on nursing homes; adoption referral; marital problems; emotional distress; spouse and child abuse/neglect concerns; sleep hygiene, stress management, support of families before and after deployments; provide briefings on various deployment issues to families and units; relaxation techniques; and marital counseling. Other services include Anger management, Parenting Group, Parenting Seminar; Communication Class; and Youth Awareness Seminar.

### **Bradley Center**

**Address:** 2000 16th Avenue, Columbus GA 31901

**Phone:** (706) 320-3700

**Forms of Payment Accepted:** Self payment, Medicare, Medicaid, Private health insurance, Military insurance

**Special Language Services:** ASL or other assistance for hearing impaired

**Primary Focus:** Mental health and substance abuse services

**Services Provided:** Substance abuse treatment, Detoxification

**Description of services:** Hospital inpatient, Partial hospitalization/day treatment

**Special Programs/Groups:** Children, Adolescents, Adults, Senior Adults, Persons with co-occurring mental and substance abuse disorders, DUI/DWI offenders, Criminal justice, Military clients

### **Behavioral Health - Martin Army Community Hospital (MACH)**

**Address:** Bldg 9200, 7950 Martin Loop, Fort Benning, GA 31905

**Phone:** (706)544-3590/2041/2042

**Care Line:** (706) 544-2273

**Emergency Room:** (706) 544-1502

**Description of services:** Behavioral Health is for Service Members only. Family Members must go to Primary Care Physician and receive a referral.

## TRANSPORTATION SERVICES



### **Post Shuttle**

**Address:** Building 220, Wold Ave

**Phone:** 706-545-4516/4503

**Hours of operation:** Call for pick-up times

**Area served:** Fort Benning

**Description of services:** The Fort Benning Shuttle Bus operates Monday thru Saturday except on Federal Holidays. The Shuttle Bus stops at established Bus stops only. These stops are well marked and conveniently located throughout Fort Benning. For more information on times and locations please call.

### **Taxi Cabs (MWR Contracted)**

**Area served:** Fort Benning, Columbus, and Phenix City

**Website:** <http://www.benningmwr.com/taxisandshuttles.php>

**Description of services:** Fort Benning rates can be seen at the website. Please note 1) Maximum rate fares only apply to Fort Benning installation travels. Customers leaving the installation will pay standard meter readings in accordance with the City of Columbus approved fares. 2) Contractor shall not charge for luggage, grocery bags, or duffle bags. 3) Taxi waiting time - no charge for first 5 minutes, then a charge of \$.30 per minute may be charged. 4) A child under the age of 12 must be accompanied by an adult while in a taxi. There will be no charges for passenger children under the age of 7 years old. 5) To report any issues related to taxi service on Fort Benning please contact Gaynell Rutledge at (706) 687-8021.

#### **Contracted Taxi Drivers**

A Cab	(706) 324-7070
Armour Cab	(706) 507-7433
Bravo Cab	(706) 289-0207
Brown Cab	(706) 565-9191
Eagle Cab	(706) 577-8618
Goldstar Cab	(706) 562-8888
Patriot Cab	(706) 687-1188
Ranger/Marine Cab	(706) 685-1000 / (706) 685-8888
Warrior Cab	(706) 327-5900
Yellow Cab	(706) 322-1616

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### **Groome Transportation (Shuttle to Atlanta Airport)**

**Address:** 2800 Harley Court Columbus, GA 31909

**Phone:** (706) 324-3939 / (800) 584-6735

**Hours of operation:** Call for pick up time and locations

**Website:** [http://www.groometransportation.com/columbus\\_ftbenning.htm](http://www.groometransportation.com/columbus_ftbenning.htm)

**Description of services:** Groome Transportation of Georgia has provided shuttle service between Columbus, Fort Benning, and Atlanta Hartsfield International Airport since 1996 and provides 36 round-trips seven days a week. Transportation from Fort Benning to Atlanta Airport is \$37 each one way or \$67 each roundtrip. Children 2 and under ride for free when accompanied by an adult.

### **Metra Transit**

**Address:** 814 Linwood Blvd. Columbus, GA 31902

**Phone Number:** (706) 653-4413 Information/Bus Routes/Director

(706) 653-4409

(706) 653-4410 Main Office

**Fax Number:** (706) 653-4420

**Website:** [www.metratransit.com](http://www.metratransit.com)

**Hours of Operation:** Office: 8AM-5PM, Mon-Fri; routes: 4:30AM-6:30PM, Mon-Sat

**Fees Charged:** Adults 7 days \$12.50; 14 days \$25.00; 31 \$50.00/ Disable 7 days \$6.25 14 days \$12.50; 31 days \$25 31day student bus fare \$20

**Description of Services:** Mass transit bus system, Special fares are available for seniors and students.

### **Dial-A-Ride**

**Address:** 814 Linwood Boulevard Columbus, GA 31993

**Phone:** (706) 653-4417

**Fax:** (706) 653-4420

**Hours of operation:** Office: 8AM-5PM, Mon-Fri; service: 5:30AM-6:30PM, Mon-Fri

**Fees charged:** \$2.50 a ride 10 rides \$20 or 4 for \$10

Intake procedures: Call for application; 2 week to next day notice required for trips

**Eligibility requirements:** Physically or mentally handicapped

**Description of services:** Curb to curb (driver cannot go to door of house) transportation for people who are unable to ride regular METRA buses due to physical or mental disability. The trip must originate in Columbus, within the designated service area which is 3/4 miles around each fixed route. Eligibility determinations consist of applications, physician verifications, and in-person interviews.

### **Greyhound Bus Station**

**Address:** 818 Veterans Parkway Columbus, GA 31901

**Phone:** 706-322-7391

**Website:** <http://www.greyhound.com/>

**Hours of operation:** Monday-Sunday: 7:30 am-6:00 pm Holiday: 7:30 am-6:00 pm

**Area served:** Columbus, GA and Phenix City, AL

**Description of services:** Greyhound has interlined partnerships with a number of independent bus lines across the United States. These bus companies provide complementary service to Greyhound Lines' existing schedules and link to many of the smaller towns in Greyhound Lines' national route system.

### **Safety Cab (during Holiday Season)**

Bradley Center of St. Francis

**Address:** 2000 16th Avenue Columbus, GA 31901

**Phone:** (706) 660-6069

**Hours of operation:** 9PM-2AM, 7 days a week

**Description of services:** Offers drivers who have been drinking alcohol a free ride home from parties, restaurants and bars during the Thanksgiving and Christmas holiday season.

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## UNIVERSITIES/COLLEGES



### **Army Continuing Education Service (ACES)**

**Address:** Building 2602, Soldier Plaza 7190 Dixie Road, Fort Benning, GA 31905

**Phone:** 706-545-7677

**Fax:** 706-545-2189

**Internet site:** <https://www.infantry.army.mil/acesd/index.htm>

**Hours of operation:** Monday - Friday, 0800 - 1700 hours except on the last Wednesday of each month the Education Center will be closed from 1300-1700 for Staff training

**Description of services:** The Education Center affords available opportunities for people to work towards their personal and professional educational goals. We encourage and challenge soldiers, family members and Department of Army civilians to make the most of these opportunities. Professional counselors are accessible to assist Soldiers, by providing educational and career counseling services. They provide initial academic and vocational counseling to Soldiers and then help monitor their progress toward their individual goals. To assist with funding your education, a number of financial aid programs information, testing centers.

### **Beacon University**

**Address:** 6003 Veterans Parkway, Columbus, GA 31811

**Phone:** (706) 323-5364

**Description of Services:** Applicants are attracted to its Interdenominational Studies; Beacon is a private not-for-profit institution. Students can earn up to a Doctoral Degree at the school

### **Columbus State University**

**Address:** 4225 University Avenue, Columbus, GA 31907

**Phone:** (706) 507-8800 or toll free (866) 264-2035.

**Internet Site:** [www.colstate.edu/aboutcsu/](http://www.colstate.edu/aboutcsu/)

**Description of service:** Columbus State University offers a student-centered environment about 100 miles southwest of Atlanta. Through engaging learning experiences, CSU aims to educate students for career and life success. Columbus State has enjoyed steady growth in recent years, enrolling more than 8,000 undergraduate and graduate students in fall 2008. The university offers more than 50 undergraduate and 35 graduate degrees.

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### **Columbus Technical College**

**Address:** 928 Manchester Expressway, Columbus GA 31904

**Phone:** (706)649-1800

**Internet Site:** <http://www.columbustech.edu/default.htm>

**Description of services:** The focus of our programs is workforce development. We train students for jobs in the new economy. The economy is changing, and you need the latest technology and skills to grow and change. Your education and training will make you competitive, and employers know that *a Columbus Technical College graduate is fully prepared to do the job from day one.*

### **Chattahoochee Vocational Community College (CVCC)**

**Address:** 2602 College Drive, Phenix City, AL 36869

**Phone:** (334)291-4900/4929

**Internet Site:** [www.cvcc.cc.al.us/](http://www.cvcc.cc.al.us/)

**Description of services:** Chattahoochee Valley Community College maintains an "open door" admission policy that provides higher education for individuals who meet minimum admission requirements as set forth by the policies of the Alabama College System. Admission to the College does not guarantee entrance into a particular course or program. Some programs have specific admission requirements. Requirements for admission to certain programs, such as the Nursing (ADN) and Practical Nursing (LPN) programs or Emergency Medical Technician (EMT) are found in the programs of study section in our catalog. If you need information or help with a problem please feel free to call us anytime. We are here to make your educational experience a pleasant one.

### **Troy State University/Fort Benning/Columbus Site**

**Address:** Bldg 2611 Dixie Road, Fort Benning, GA 31905

**Phone:** (706)689-4744

### **Troy State University/Phenix City**

**Address:** One University Place, Phenix City, AL 36869

**Phone:** 1-866-876-9787/ (334)448-5106/5177

**Internet Site:** [www.troy.edu/](http://www.troy.edu/)

**Description of services:** Troy University is regionally accredited and has been providing quality higher education since 1887. TROY offers multiple teaching formats to meet the needs of our students by providing Undergraduate, Graduate and Continuing Education programs at an affordable rate. Troy University is a public institution comprised of a network of campuses throughout Alabama and worldwide. International in scope, Troy University provides a variety of educational programs at the undergraduate and graduate levels for a diverse student body in traditional, nontraditional and emerging electronic formats. Academic programs are supported by a variety of student services which promote the welfare of the individual student. Troy University's dedicated faculty and staff promote discovery and exploration of knowledge and its application to life-long success through effective teaching, service, creative partnerships, scholarship and research.

### **University of Phoenix**

**Address:** 4747 Hamilton Road, Columbus, GA 31904

**Phone:** (706)689-4744

**Internet Site:** <http://www.phoenix.edu/campus-locations/ga/columbus--ga-campus/columbus--ga-campus.html>

**Description of services:** University of Phoenix was founded with the needs of working adults in mind. The Columbus-Georgia Campus offers: Accredited degree programs that can be completed either on campus or online. You can learn at your own pace, from the comfort of your own home. Bachelor's courses typically last just five weeks and master's courses are held for approximately six weeks, flexible class times. If you choose to learn on-campus, you'll only attend class once a week, usually at night. Whether you attend class via the Internet or in the classroom, you will be posting several times a week in your class forums. You will meet with a team made up of a small group of your classmates once per week. This gives you one-on-one interaction and support from individuals who share your struggles and triumphs. Whether you wish to pursue your Bachelor of Science degree or finish up your MBA, the University of Phoenix in Georgia has options for you. Speak to a representative to explore earning your degree options.

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## VETERAN SERVICES



### **Fort Benning Veteran Affairs Office**

**Address:** Building 2617, Soldier Plaza Fort Benning, Georgia

**Phone:** 706-545-4887

**Description of services:** Assistance with filing and information for all VA benefits

### **Central Alabama Veterans Health Care System (CAVHCS)**

#### **Tuskegee and Montgomery VA Medical Centers**

**Address: Tuskegee VA Center, CAVHCS, 2400 Hospital Avenue, Tuskegee, AL 36083**

**Phone:** (334) 727-0550 or (800) 214-8387

**Fax:** (334) 724-2793

**Address: Montgomery VA Center, CAVHCS, 215 Perry Hill Road, Montgomery, AL 36109**

**Phone:** (334) 272-4670 or (800) 214-8387

**Fax:** (334) 260-4173

**Internet Site:** <http://www.centralalabama.va.gov/about/about.asp>

**Hours of operation:** 8:00am - 4:30pm, Mon-Fri

**Eligibility requirements:** Veterans

**Description of services:** CAVHCS was established January 1, 1997, from the merger of the Montgomery and Tuskegee VA Medical Centers, which are approximately 40 miles apart. CAVHCS exists to provide excellent service to veterans across the continuum of healthcare. We take pride in providing and delivering timely quality care by staff who demonstrates outstanding customer service, the advancement of health care through research, and the education of tomorrow's health care providers.

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### **Georgia Department of Veterans Service**

**Address:** 1520 3rd Ave. Suite 5 Columbus, GA 31901

**Phone:** (706)649-1264

**Fax number:** (706) 649-1726

**Internet Site:** [www.va.gov](http://www.va.gov)

**Hours of operation:** 8:00am - 4:30pm, Mon-Fri

**Eligibility requirements:** Veterans and their dependents

**Area served:** Chattahoochee, Muscogee and Stewart Counties, GA

**Description of service:** Assistance and information to veterans and their families on federal & state veterans' benefits; Assists in preparation of claims for VA benefits, to include: home loan guaranty program, wartime pension claims, service connected compensation claims, medical benefits applications, burial benefits applications, headstone applications. State of Georgia benefits consist mainly of the G.I. Bill for Dependents Education Program & verification/authorization of specialized motor vehicle license plates for veterans, i.e., disabled veteran tags, Purple Heart tags, etc.

### **Alabama Department of Veterans Affairs**

**Address:** 1320 Broad Street Phenix City, AL 36867

**Phone:** (334)298-7767 or (334)298-9673

**Fax number:** (334) 298-7297

**Internet Site:** [www.va.gov](http://www.va.gov)

**Hours of operation:** 8:00am – 5:00pm, Mon-Wed and Fri; closed 12Noon-1PM

**Eligibility requirements:** Honorably discharge US veterans & eligible family members

**Description of services:** Assistance and information to veterans and their families on federal & state veterans' benefits; Assists in preparation of claims for VA benefits, to include: home loan guaranty program, wartime pension claims, service connected compensation claims, medical benefits applications, burial benefits applications, headstone applications. State of Alabama benefits consist mainly of the G.I. Bill for Dependents Education Program & verification/authorization of specialized motor vehicle license plates for veterans, i.e., disabled veteran tags, Purple Heart tags, etc.

### **Community Base Clinic**

**Address:** 1310 13th Avenue Columbus, GA 31906

**Phone:** (706)257-7200

**Fax number:** (706) 653-6645

**Hours of operation:** 8:00am-4:30pm, Monday-Friday

**Eligibility requirements:** Veterans

**Description of services:** Provides health care services and psychiatric services; offers medical screening; Fills prescriptions; Provides substance abuse counseling and treatment; Gives referrals for outside medical services; Provides mental health care; Lab and women wellness clinic; Offers post traumatic stress therapy, homeless referral and support; nutritional services.

### **House of Heroes**

**Address:** 4713 Milgen Road Columbus, GA 31907

**Phone:** (706)569-7011

**Internet Site:** [www.houseofheroes.org](http://www.houseofheroes.org)

**Hours of operation:** 9AM-3PM, Mon-Fri

**Eligibility requirements:** Military or public service veteran; need financial & physical assistance with repairs; own & occupy the home needing repairs

**Area served:** Columbus, GA and Phenix City, Alabama

**Description of services:** Volunteers perform minor repairs and make improvements to the homes of veterans and their spouses through the generosity of individuals, civic organization and corporations; Supervised by a local contractor and will meet applicable codes; Home repairs include, but not limited to: cleaning, painting, installation of access ramps, installations of screen windows and doors, repair or replacement of basic appliances, and yard maintenance and improvement

### **Disabled American Veterans, Chapter 95-Georgia**

**Address:** Army Reserve Center Opelika, AL 36801

**Phone:** (334) 704-0808 or (334) 279-5581

**Hours of operation:** Meeting 6:30pm every third Tuesday

**Eligibility requirements:** Anyone who was wounded, gassed, injured, or disabled in the line of duty during time of war while in service to the U.S.

**Description of services:** Information and services to disabled veterans, their dependents and other veterans; Information on availability of services and how to access them; Assistance in obtaining employment for disabled veterans who qualify; Transportation services for veterans to Tuskegee Veterans Hospital; Transportation services are provided from Columbus and LaGrange.

### **Disabled American Veterans, Chapter 56**

**Address:** 230 Airview Drive Columbus, GA 31903

**Phone:** (706) 687-0296

**Hours of operation:** 12:30pm-5:00pm, Tues, Thurs

**Eligibility requirements:** Veterans, their dependents and others that are in need

**Area served:** Phenix City, AL; Columbus and Ft. Benning, GA

**Description of services:** Helps with veteran's claims; Small amount of financial assistance to the needy when funds are available

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## VOLUNTEER OPPORTUNITIES



### **Army Volunteer Corps (AVC)**

**Address:** Building 7, Soldier Plaza  
7117 Baltzell Avenue

**Phone:** 706-545-4043/7517/2536/5516

**Fax:** 706-545-2545

**Internet site:** [Army Volunteer Corps - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1630

**Description of services:** The mission of the Army Volunteer Corps is to promote and strengthen volunteerism by uniting community volunteer efforts, supporting professional management, enhancing volunteer career mobility, and establishing volunteer partnerships to support individual personal growth the life-long volunteer commitment. This, in turn, assists in maintaining readiness, sustaining communities, and enriching lives throughout the Army.

### **Contact 211 Volunteers**

**Phone:** 706-327-0199

**Internet site:** <http://www.contact211.org>

**Description of services:** In addition to staffing the Helpline/2-1-1 and Reassurance, CONTACT Chattahoochee Valley, Inc. also needs volunteers to assist with office work, the Human Resources Directory, and to provide leadership throughout the organization. Being a CONTACT volunteer is a way to help your community and is a deeply rewarding experien

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## **American Red Cross**

**Address:** 3940 Rosemont Drive, Columbus, GA 31904

**Phone:** (706) 323-5614 (877) 272-7337

**Fax number:** (706) 323-5664

**Hours of operation:** Local agency 8:00-5:00pm, 800 number available 24 hours

**Eligibility Requirements:** Anyone in need, documentation may be required depending upon request

**Area served:** Columbus, GA., Fort Benning, Chattahoochee, Harris County, Marion, Meriwether, and Muscogee

**Description of services:** The American Red Cross is a humanitarian organization, led by volunteers, dedicated to helping people prevent, prepare for and respond to emergencies. More than 700 local chapters are located throughout the United States, its territories and U.S. military installations around the world. Our major lines of service are disaster preparedness and relief, safety and health education and services to military personnel and their families. In addition, many chapters are involved in blood collection and distribution. The American Red Cross of Greater Columbus:

- Prepares for major disasters, including new threats to Homeland Security
- Provides relief to local disaster victims (home fires are most prevalent)
- Helps military families face emergencies
- Saves lives through education and information
- Supports seniors and others by driving them to life-sustaining medical appointments and facilitating their use of Lifeline, an emergency notification system.

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## WOUNDED WARRIORS SERVICES/SFAC



### **Soldier & Family Assistance Center (SFAC)**

**Address:** Building 2652 6980 Dixie Road Fort Benning

**Phone:** 706-544-5702/5703

**Fax:** 706-545-0443

**Internet site:** [Soldier and Family Assistance Center - Fort Benning DFMWR](#)

**Hours of operation:** Monday-Friday 0800-1700

**Description of services:** The SFAC is a place where Warriors in Transition (WT's) and their Family Members come to receive nurturing assistance from an individually tailored group of holistic services that is responsive to their needs. The SFAC's welcoming atmosphere with friendly staff foster a relaxed environment, where WT's and their Family Members can gather to experience physical, spiritual, and mental healing while receiving the assistance they need. Our mission is to provide exceptional support service to participants by being courteous, professional, and relevant. The Fort Benning SFAC will continue to be widely recognized as the premiere provider of innovative services to WT's and their families in support of the Warrior Transition Battalion (WTB).

### **Warrior Transition Battalion (WTB)**

**Address:** Building 2651 Fort Benning, GA 31905

**Phone:** (706) 544-5304

**Fax:** 706-545-0443

**Internet site:** [Wounded Warrior Transition Battalion : Fort Benning, GA](#)

**Hours of operation:** Monday-Friday 0800-1700

**Description of services:** At the WTB our soldiers are given all the tools and assistance it takes to transition back to their units or to the civilian world. With our caring and compassionate leadership we know that every soldier require a unique plan to recovery. We have design a Comprehensive Transition Plan and start the day a service member arrives at the WTB.

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